

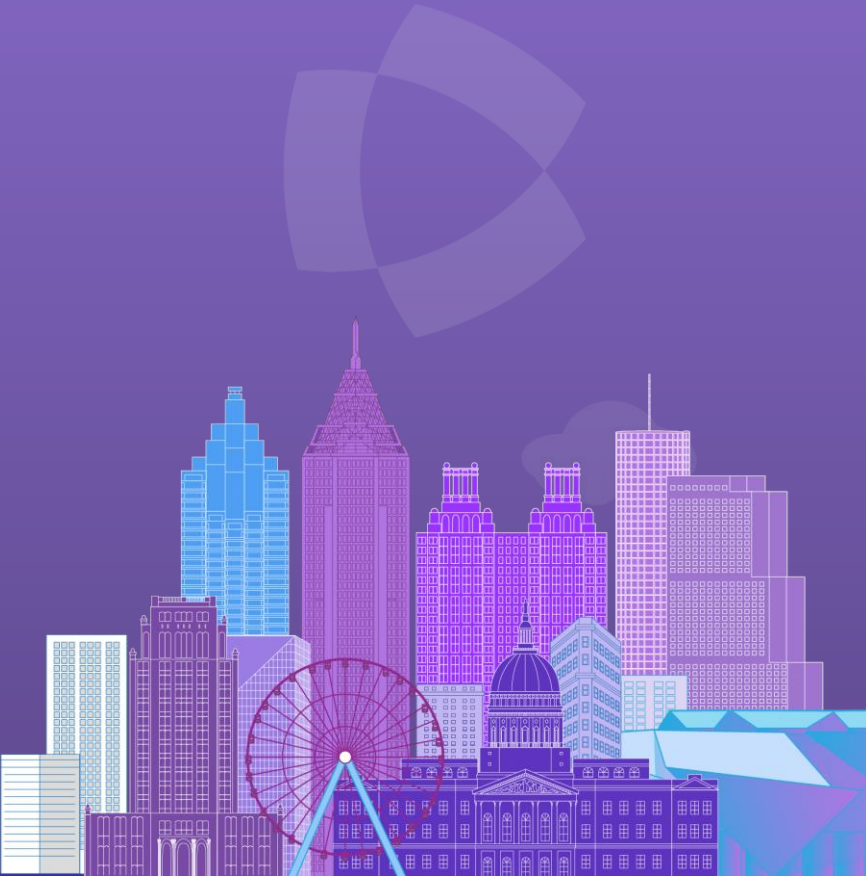
Rapido

Product Conversation



Agenda

- Community Updates
- Development Highlights
- Roadmap



Community Updates



2024 in Numbers

A year in review



Borrowing Requests

- **1,061,470 filled borrowing requests**



Physical Fill Rate

- 86% fill rate for physical format requests



Digital Fill Rate

- 92% fill rate digital format requests



Real Time Availability

- 95% of requests are filled by the first lender



Request Origin

- 81% requests submitted by Rapido offer tile



In Network

- 85% of filled requests were filled by a partner who was using also using an ExLibris resource sharing solution

A growing community



Development Highlights



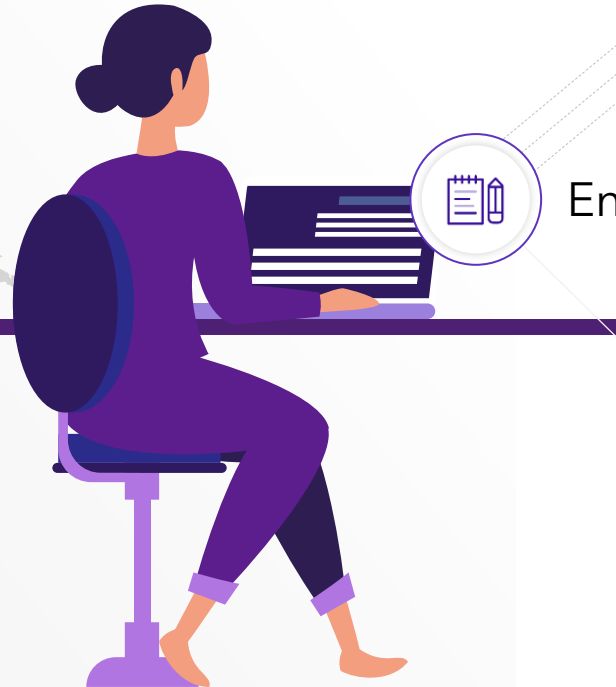
Optimize Highlights



Community-focused enhancements

Routing prioritization to electronic formats

Built with the community



End-user request



Electronic version
81%



Print version

Place Requests via the Bookmark

June 2024

The screenshot shows a library website interface. At the top, there is a navigation bar with links like 'Advanced Search', 'Best Sellers & more', 'Top New Releases', 'Deals in Books', 'School Books', 'Textbooks', 'Books Outlet', 'Children's Books', 'Calendar & Display', 'Available Resources', 'Author's Gallery', 'Titles', and 'Best Sellers of 2024'. Below the navigation bar, there is a search bar and a list of categories. The main content area displays a book titled 'Revved!: An Incredible Way to Rev Up Your Workplace and Achieve Amazing Results Hardcover - 1' by Harry Paul (Author), Ross Reck (Author). The book cover features the title 'REVVED!' in large red letters and a cartoon character on a red car. The book has a 4.5-star rating and 11 reviews. A 'Request It!' form is overlaid on the right side of the page. The form includes a 'Citation type' dropdown set to 'Book', a checkbox for 'I only need a specific chapter or pages', and input fields for 'Title', 'Author', 'Edition', and 'ISBN'. The 'Title' field contains 'Revved!: An Incredible Way to Rev Up Your Workplace and Achieve Amazing Resu'. The 'Author' field contains 'Harry Paul,Ross Reck'. The 'ISBN' field contains '978-0071465007'. A 'Submit Request' button is located at the bottom right of the form. The book page also includes a 'Key features' section, a 'Read more' link, and a 'Report an issue with this product' link. At the bottom of the book page, there are details for 'Print length' (128 pages), 'Language' (English), and 'Publisher' (McGraw-Hill Education).

Books Advanced Search Best Sellers & more Top New Releases Deals in Books School Books Textbooks Books Outlet Children's Books Calendar & Display Available Resources Author's Gallery Titles Best Sellers of 2024

Colouring Pencils Set with A4/A5 Notebook, by Harry Potter

Back to results

FROM THE COAUTHOR OF THE BESTSELLING BOOK **FISH!**

REVVED!

AN INCREDIBLE WAY TO REV UP YOUR WORKPLACE AND ACHIEVE AMAZING RESULTS

Will They Over-Keep Them? REVVED!

Harry Paul & Ross Reck, Ph.D.

Roll over image to zoom in

Follow the Authors

Ross Reck Follow

Revved!: An Incredible Way to Rev Up Your Workplace and Achieve Amazing Results Hardcover - 1

by Harry Paul (Author), Ross Reck (Author)

★★★★☆ 11

From the co-author of Fish!, a powerful new management parable that What happens when you, as a manager, discover that you're the cause of p teams up with renowned business psychologist Ross Reck to reveal techn behavioural obstacles and reach ever-increasing levels of success in today' engage employees, control negative emotions, and develop a contagious p company.

Revved! tells the story of Katie, a department head at MedSol who, with tl learns how to reconnect emotionally with her people and turn a disorgan supercharged team of go-getters. In the process, Katie also learns how to and plan new avenues to greater success.

Key features

Read more

Report an issue with this product

Print length 128 pages

Language English

Publisher McGraw-Hill Education

20.96 cm

Request It!

Citation type Book Article

I only need a specific chapter or pages

Title *

Revved!: An Incredible Way to Rev Up Your Workplace and Achieve Amazing Resu

Author

Harry Paul,Ross Reck

Edition

ISBN

978-0071465007

Submit Request

Search in Rialto Market and Add to Rialto Cart

July 2024

The screenshot displays the ExLibris Rialto Market interface. At the top, there is a search bar with 'Market' and 'Keywords' dropdowns. A left sidebar contains navigation options: Alma Development, Market, Acquisitions, Resources, Discovery, Fulfillment, and Admin. A 'Facets' panel is open, showing filters for Price (USD), Format, Binding, and Publisher. The main content area shows search results for 'Academic Writing and Information Literacy: Instruction in Digital Environments: A Complementary Approach' by Mammadova, Tamilla. Two results are listed with prices of 109.00 USD and 218.00 USD. A right sidebar shows 'HOLDINGS', 'COURSES', and 'RESOURCE SHARING' sections. At the bottom, a purchase request form is visible, including fields for 'Author', 'Sort by: Update Date', and 'Requested: Book (Physical)'. The form also shows the ISBN (3031191595), requester (Staff, Ex Libris), creation date (14/06/2024 02:04:48), and external identifier (011001210002729). A 'Save as a New Set' button and an 'In Rialto cart' button are also present.

New: Fill Locally Action on Self Owned, Available and Requestable

January 2025

Borrowing Mediation Setup Cancel Save

Borrowing Mediation Rule Editor

Name *

Description

Created By Ex Libris Created On 12/12/2024

Updated By Ex Libris Updated On 12/12/2024

Input Parameters Add Parameter

Name	Operator	Value	
1 Self Owned, Available and Requestable	=	True	...
2 eBook Request	=	No	...
3 Labels	Not In List	EscapeLabel	...

Output Parameters

Labels Action

IdeaExchange Override Local Holding Setting

September 2024

- New Checkbox: Ignore Local Holding
- Fulfillment/Partners/(find your RapidILL Partner)/Parameters/Ignore Local Holding
- Use case: for staff using mediation rules already, no need to perform override local holding action

The screenshot shows the 'Resource Sharing Partner' configuration page. The 'Parameters' tab is selected and highlighted with a red box. The 'Ignore Local Holding' checkbox is checked and also highlighted with a red box. Other fields include URL, Password, Requesting Branch Name (Main Library), Default Library Owner (Resource Sharing Library), Username, and Requesting Rapid Code.

Ignore Local Holding

CERV ID 8484: Rapido Form Mandatory Fields

June 2024

Rapido Forms Fields Save

Values Notes

1 - 20 of 20 Code

Enabled: All

	Enabled	Code	Description	Mandatory	Updated By	Last Updated	
1	<input checked="" type="checkbox"/>	ARTICLE_AUTHOR	Article Author	<input type="checkbox"/>	-	-	...
2	<input checked="" type="checkbox"/>	ARTICLE_TITLE	Article Title	<input checked="" type="checkbox"/>	-	-	...
3	<input checked="" type="checkbox"/>	CHAPTER_AUTHOR	Chapter Author	<input type="checkbox"/>	-	-	...
4	<input checked="" type="checkbox"/>	CHAPTER_NUMBER	Chapter Number	<input type="checkbox"/>	-	-	...
5	<input checked="" type="checkbox"/>	CHAPTER_TITLE	Chapter Title	<input type="checkbox"/>	-	-	...
6	<input checked="" type="checkbox"/>	COMPOSER	Composer	<input type="checkbox"/>	-	-	...
7	<input checked="" type="checkbox"/>	EMAIL	Email	<input checked="" type="checkbox"/>	-	-	...
8	<input checked="" type="checkbox"/>	FROM_PAGE_TO_PAGE	From Page To Page	<input type="checkbox"/>	-	-	...
9	<input checked="" type="checkbox"/>	ISSUE	Issue	<input type="checkbox"/>	-	-	...
10	<input type="checkbox"/>	LEVEL_OF_SERVICE_DIGITAL	Level Of Service	<input type="checkbox"/>	-	-	...

Mandatory fields customization

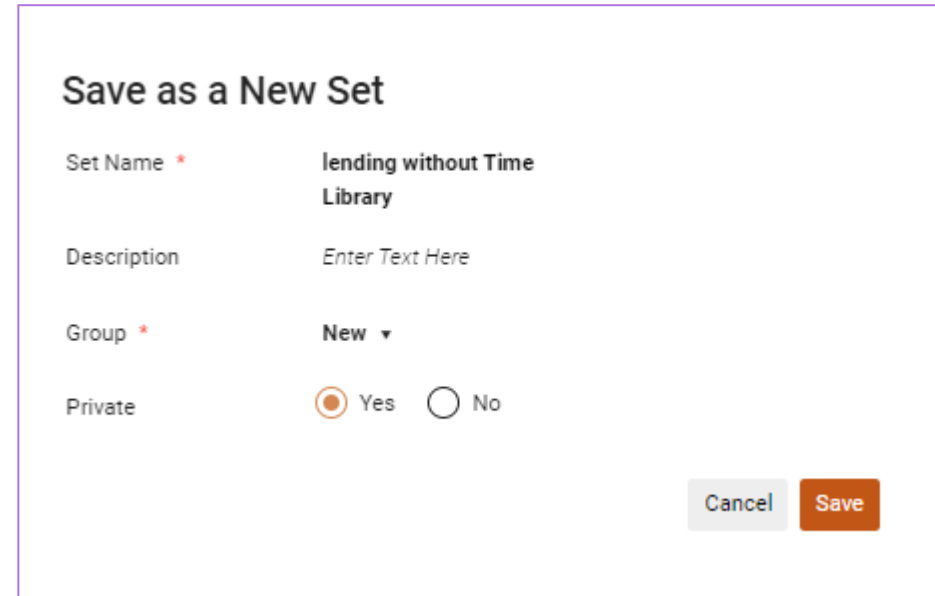
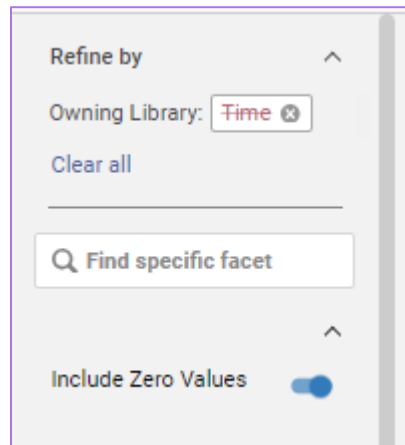
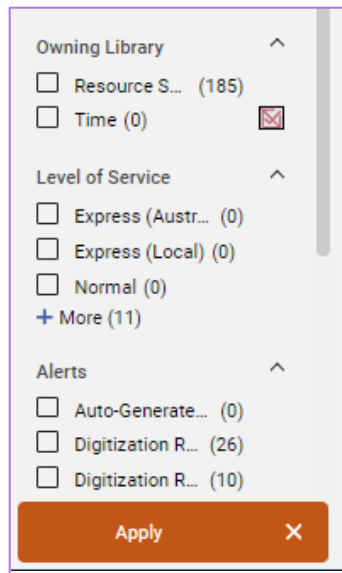
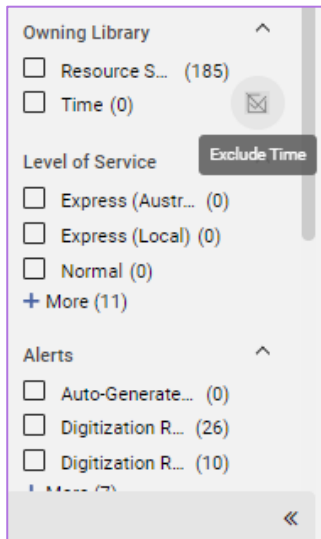
Personalize Highlights



Save Sets Based on Exclude Functionality

June 2024

- To facet with exclusions: hover over a facet, select the exclude option, then apply
- Save as a new set if interested
- Exclude
- Apply
- View
- Save



CERV: Prevent multiple requests from a same borrowing library within a short period of time

December 2024

Copyright Settings

Copyright Statement
This statement will appear on the coverpage of all **lent** documents. Please write in English. If your ILL provides it's own cover page, this is not applicable.

This material may be protected by copyright law (Title 17 U.S. Code)

Lending Request Limits
These settings limit the number of requests received for a specific title from a specific borrower, for a specified duration of time

Number of Requests:	Duration of Time (in hours):
<input type="text" value="5"/>	<input type="text" value="72"/>

Watermark
The watermark will be seen behind the text on all pages of all **borrowed** documents.

Footer
The footer will appear on the bottom of all pages of all **borrowed** documents.

Add request ID to footer

Convert to Image PDF
Convert all **borrowed** documents to Image PDF. WARNING: This may degrade the resolution of the document. Do not use unless required by law.

[Example PDF](#) Save Clear

CERV: Extend Due dates and Renewal Based on Library Calendar Closures

May 2025

A new pod term allows due dates and loan due dates to go beyond the pod loan period and reference the borrowing library's calendars to push the dates to fall after the closure

The screenshot displays the 'Borrowing Requests' interface. The top navigation bar includes a search filter for 'Author', a 'Sort by: Update Date' dropdown, and various action buttons like 'Change Status', 'Remove Requests', 'Manage Labels', 'Print Slip', 'Create Request', and 'Save as a New Set'. The main content area shows a list of two requests:

- Request 1:** 'Art Nouveau' by Escritt, Stephen. Requested: Book (Physical). ISBN: 0714838225. Requester: Staff, Ex Libris. Created: 03/25/2025 17:09:05 IST. External identifier: 01UOR0000581.
- Request 2:** 'SHADOW DETECTION FROM VERY HIGH RESOLUTION SATELLITE IMAGE USING GRAB CUT SEGMENTATION AND RATIO-BAND ALGORITHMS / The International Archives of the Photogrammetry, Remote Sensing and Spatial Information Sciences' by Kadhim, N.M.S.M. Requested: Article (Digital). ISSN: 2194-9034. Requester: User, Rapido. Created: 03/25/2025 16:55:30 IST. External identifier: 01UOR0000580.

The right-hand side of the interface shows a 'Sections' panel with a detailed view of the selected request. The 'Pod information' section includes the following details:

- Name: SQA_NA01
- Delivery time: 3 Days
- Loan period: 10 Days
- Cost: 5.00 USD
- Allow renewal: Yes
- Allow automatic renewals: No
- Extend due date during borrowing library closures: Yes** (highlighted with a red box)

Connect Highlights



Shared Barcode Functionality as a Workflow Option

September 2024

- Fulfillment/Resource Sharing/Receiving Items
- By default, all Rapido institutions can now use the Rapido shared barcode functionality.
- When an item is shipped, and the borrower receives the barcode, the barcode includes a prefix on the temporary item created in the borrowing institution.

Received Items

Identifier type Barcode External identifier


Received format Physical Digital Physical non-returnable

Automatically notify patron

Internal note

Note to partner

Barcode


No records were found.

CERV: Communication with Partners

August 2024

The screenshot displays a library management interface with a list of borrowing requests on the left and a modal window for sending an email to a partner in the center. The modal window contains the following information:

Send email to partner

From * nosuchmail@no.such.mail.com

To * *Enter Text Here*

Subject * *Enter Text Here*

Body

External identifier: 22646015
Title: El diseño de los programas de alimentación escolar y la función de la industria alimentaria
by: CUEVAS GARCIA, R
ISSN: 1014-806X

Buttons: Cancel, Send Email

The background interface shows a list of borrowing requests:

- 1 Working Horses by Packard, Mary. Status: Created borrowing request. Requested: Book (Physical), ISBN: 1597164917, Requester: Frances MB, Created: 07/03/2024 22:53.
- 2 Working Horses by Packard, Mary. Status: Cancelled By Patron.
- 3 Integrating drawings into heal by Cheung, Melissa Mei Yin ; Open University. Status: Ready to be sent.
- 4 mixtape for the modern world. Status: Created borrowing request.

Navigation and actions: Save as a New Set, Print Slip, Manage Labels, Remove Requests, Change Status, Create Request, Edit, View local resources, Duplicate, Send query to patron, Receive, Resupply Request, Enrich from Global Index, Assign to, Purchase request, Show File, Send File to Patron, Upload file from partner, Send email to partner (highlighted).

Send Lost/Damaged Invoices

November 2024

The screenshot displays the 'Lending Requests' interface. At the top, there are navigation options like 'Save as a New Set' and 'Print Slip Report'. Below this is a search bar and sorting options. The main area shows a list of five requests. A context menu is open over the third request, with 'Send Lost/Damaged Invoice' highlighted. To the right, a detailed view of a request is shown, with 'Shipping date: 06/10/2014 14:11' and 'Lost/Damaged item fee: 35.00 USD' highlighted in red.



Request ID	Title	Requested Item	Created	External Identifier	Assigned To	Status
1	LJ, Library journal.	Requested: Article (Digital)	06/09/2014 10:21	YILIS		Lost and fee communicated
2	Literature and bibliometrics / by Kortick, Yoel,	Requested: Book (Physical)	06/09/2014 10:43	YILIS	Ex Libris BLOCKED - Not I...	Shipped Digitally
3	Crustaceana	Requested: Article (Physical)	08/12/2014 11:38	150	Super User	Created lending request
4	Die Deutung Augustins, Bischofs von Hippo : Analyse seines geistigen Schaffens auf Grund seiner erotischen Struktur / by Achelis, Werner.	Requested: Book (Physical)	09/04/2014 16:27	115	Jessie Ransom	Created lending request
5	Management / by Robbins, Stephen P.,	Requested: Book (Physical)	09/05/2014 08:37	RQ1234		Created lending request

Request Details (Request 3):



- Shipping date: 06/10/2014 14:11
- Request reported: Yes
- Request attributes
- Holdings (1)
- Notes
- Alerts
- Request costs:
 - Invoice Printed: No
 - Invoice Paid: No
 - Shipping cost: 2.00 USD
 - Base Fee: 0.00 USD
 - Copyright Fee: 0.00 USD
 - Override Max Cost: No
 - Lost/Damaged Invoice Printed: No
 - Lost/Damaged Invoice Number: 35
 - Lost/Damaged Invoice Paid: No
 - Lost/Damaged item fee: 35.00 USD
 - Service Level Fee: 0.00 USD


Ebook Resource Sharing

January 2025



Transnational Japan in the Global Environmental Movement X / Everything   ADVANCED SEARCH

[Back to library search results](#) | [Still didn't find what you need? Click here to send a request](#)

0 selected 1-1 of 1 Results  Save query Personalize  ...

1  BOOK
Transnational Japan in the Global Environmental Movement
Avenell, Simon
2017
“ ... *Transnational Japan in the G*”
[Available Online](#)

Get it from other locations

 Get an eBook Delivered in 24 hours by email Cost 3.00 USD GET IT	OR	 Get a digital chapter From another library Terms to be supplied GET IT
---	----	--

Ebook Resource Sharing

January 2025

Active Facets

Activity Status: **Active**

eBook Indicator: **Yes**

Clear all

Find specific facet

Include Zero Values

Rapido Indicator

Lending Requests (1 - 1 of 1)

Author Sort by: **Creation Date**

Print Slip Manage Labels

1		Wellness Issues for Higher Education: A Guide for Student Affairs and Higher Education Professionals by Anderson, David S. The Commonwealth Scientific and Industrial Research Organisation (CSIRO) - Resource Sharing Library Created lending request	Requested: Book (Digital) Created: 09/23/2024 8:57 AM External identifier: 1//61CSIRO0001004 Electronic	Edit ...
---	--	--	--	------------------------

Request information

Requested format: **Digital**
Borrowing Library: **The Commonwealth Scientific and Industrial Research Organisation (CSIRO) - Resource Sharing Library**
Requested media: **Any**
Internal identifier: **7415129300003691**
MMS ID: **991014701679303691**
Created: **09/23/2024 8:57 AM**
Updated: **09/23/2024 8:57 AM**
Expiration date: **09/24/2024 7:00 PM**
Request reported: **No**
Level of service: **Normal (Local)**
eBook indicator: **Yes**

Ebook Resource Sharing

January 2025

The screenshot displays a library management interface with a blue header bar. On the left, there are filters for 'Electronic portfolios' and 'Keywords'. The main content area is divided into two sections: 'Document Delivery' and 'Lending Requests (1 - 1 of 1)'. The 'Document Delivery' section shows a request for the book 'Wellness Issues for Higher Education: A Guide for Student Affairs and Higher Education Professionals' by Anderson, David S., requested by 'St. Thomas O'Shaughnessy-Frey Library'. The 'Lending Requests' section shows a list of requests, with the first one selected. The selected request is for the same book, requested as a 'Book (Digital)' on '09/23/2024 8:57 AM' with an external identifier of '1//61CSIRO0001004'. The status is 'Electronic' and 'Shipped Digitally'. A 'Sections' panel on the right shows the book's cover and title. Two green notification boxes are overlaid on the right side, indicating that digital files were sent to the requester and document delivery was handled successfully.

Document Delivery

Wellness Issues for Higher Education: A Guide for Student Affairs and Higher Education ...

Requester: St. Thomas O'Shaughnessy-Frey Library

Notes:

Lending Requests (1 - 1 of 1)

Author: Wellness Issues for Higher Education: A Guide for Student Affairs and Higher Education Professionals by Anderson, David S.

Requested: Book (Digital)

Created: 09/23/2024 8:57 AM

External identifier: 1//61CSIRO0001004

Electronic

Shipped Digitally

Sections

Wellness Issues for Higher Education: A Guide for Student Affairs and Higher Education Professionals by Anderson, David S. ISBN: 1138020966 OCLC: 908714821 External identifier: 1//61CSIRO0001004 Shipped Digitally

Digital files were sent to requester for request 1//61CSIRO0001004

Document delivery handled successfully.

Roadmap 2025



Ebook Resource Sharing: 3 Tiles for user preference

BOOK

A wild sheep chase / Haruki Murakami ; translated from the Japanese by Alfred Birnbaum.
Hitsuji o meguru bōken. English
Haruki Murakami 1949- Alfred Birnbaum 2002

TOP

SEND TO Send to _____

FIND ON SHELF

DETAILS

MORE LINKS

VIRTUAL BROWSE

TAGS

EXPORT BIBTEX EXPORT RIS CITATION PERMALINK PRINT E-MAIL

REPORT A PROBLEM

Get it from another library _____

Get a physical copy
Delivered in **5 days**
Keep up to **14 days**
GET IT

OR

Get an eBook
Delivered in **48 Hours**
Keep for **30 days**
GET IT


OR

Need a chapter?
Delivered in **24 Hours**
by email
GET IT

New discovery experience

← < > [Bookmark] [Menu]

ARTICLE | OPEN ACCESS | PEER REVIEWED




American art / National Museum of American Art, Smithsonian Institution. American art / National Museum of American Art, Smithsonian Institution. American art / National Museum of American Art, Smithsonian Institution.


By David ; Henry, MargoHoffos, David
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Keep up to 14 days
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 **Get an eBook**
Delivered in 48 Hours
Keep for 30 Days
[Request It](#)

 **Request a digital chapter or pages**
Delivered within 24 Hours by email
[Request It](#)

RELATED PEOPLE [Up Arrow]

 This is an example of person's
1879 - 1955
Theoretical physicist
Person [Info]


 This is an example of person's
1879 - 1955
Theoretical physicist
Person [Info]

 This is an example of person's
1879 - 1955
Theoretical physicist
Person [Info]

More suggestions

RELATED READING [Up Arrow]

Recommended items that are related to the record
Suggested by bX

 Geographical imaginations : literature and the 'spatial turn' ↗

IdeaExchange: Lending Library on Receive Screen

Rapido

60
votes

Vote

Show lending library on Receive Item screen

Sometimes multiple libraries fill a request for an item but you cannot see who the system thinks supplied the item without opening the request. Please add the lending library to the Receive Item screen so that you can ensure you are receiving the correct book from the correct library.

< Received Items

Title **Visual Voyages: Images of Latin American Nature from Columbus to Darwin**

External identifier **23641168**

Automatically print slip No Yes

Received format Physical Digital Physical non-returnable

Automatically notify patron

Lending library **University of Oregon - Main Library**

Item policy

Location

Resource Sharing Long Loan

Fulfillment note

Due date

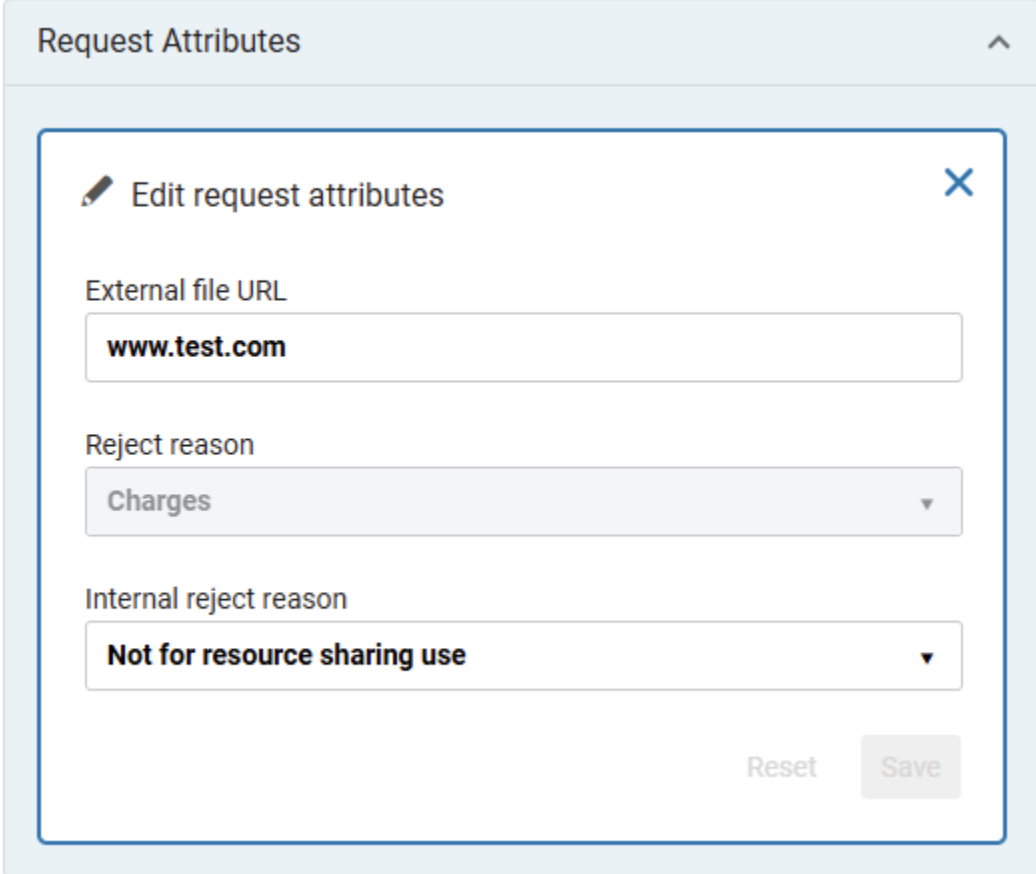
07/02/2025

CERV: Volume Parsing

- Goal:
 - Better understand volume inputs from request form entries
- How:
 - Updating to include 5 common variations of these entries
- Impact:
 - Better request accuracy on the holding instead of on the whole work

CERV: Customization of internal reject reasons

- A new customization option for reject reasons for local visibility in the lending workflow
- Visibility of the reject reason and internal reason



The screenshot displays a 'Request Attributes' dialog box with a title bar and a close button. Inside the dialog, there is a sub-dialog titled 'Edit request attributes' with a close button. The sub-dialog contains three input fields: 'External file URL' with the value 'www.test.com', 'Reject reason' with a dropdown menu showing 'Charges', and 'Internal reject reason' with a dropdown menu showing 'Not for resource sharing use'. At the bottom right of the sub-dialog, there are 'Reset' and 'Save' buttons.

Apply Pod Terms for Manually Assigned Requests

Resource Sharing Borrowing Request

Requester *

Save and Edit Cancel Save

Resource Sharing Partner List

Status: All Profile Type: All

	Use Rapido Pod Terms	Name	Code	Status	Profile Type
1	<input type="checkbox"/>	Eastern State - Resource Sharing Library	Eastern State - Resource Sharing Library	Active	ISO
2	<input type="checkbox"/>	InnReach	InnReach	Active	INN-Reach API
3	<input type="checkbox"/>	NCIP_P2P	NCIP_P2P	Active	NCIP-P2P
4	<input type="checkbox"/>	NGRS INST 01 Inst - Resource Sharing Library - Default	NGRS INST 01 Inst - Resource Sharing Library - Default	Active	ISO
5	<input type="checkbox"/>	NGRS INST 01 Inst - Resource Sharing Library - Default (Community)	01NGRS_INST_RESOURCE_..._DEFAULT	Active	ISO

Cancel Select

Russian magic / Platonov / Email Partner / Request sent / OCLC Number: / Pages: xxi, 466 / Publication date: / MMS ID: 99163

Pop art book / Email Partner / Ready to be / OCLC Number: / Pages: 195 p. / Publication date:

Identify Frequently Requested Titles for Purchasing Decisions

< Borrowing Mediation Setup

Cancel

Save

Borrowing Mediation Rule Editor

Name * **Four requests for the same resource**

Description **Four or more request for the same resource in the last five months**

Created By **Network**

Created On **30/03/2025**

Updated By **Network**

Updated On **30/03/2025**

Input Parameters

+ Add Parameter



Name	Operator	Value
1 Number of requests for the same resource within a given time period. (Enter two comma-separated values. 1. Number of requests. 2. Considered number of months.)	=	4,5

Output Parameters

Labels

consider purchasing

Action

Resource Sharing Directory

New APIs

What is the resource sharing directory?

- The directory is a central place with up-to-date information about resource sharing libraries. Being in the directory will allow other libraries to find your institution and create a peer-to-peer resource sharing relationship with you simply and with less back and forth communication over technical connection details.
- Today, Alma and Rapido libraries can copy from the directory.

What are the APIs for?

- To support libraries getting the directory information.
- Support your work with partners who are using other systems as it will ease the process for them to set up their peer-to-peer connections with your library
- Another use case: support library consortia that utilize and manage partners in an external repository

Placeholder for Voice of Customer slide - To be added later

Thank You

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