





Here is a sample of the corresponding sections in the CTO record:

```

</u:context_service>
<u:context_service service_type="getFullTxt" context_service_id="6132961390000561">
  <u:keys>
    <u:key id="package_name">ProQuest</u:key>
    <u:key id="package_public_name">Health Research Premium Collection</u:key>
    <u:key id="package_original_name">Health Research Premium Collection</u:key>
    <u:key id="package_display_name">Health Research Premium Collection</u:key>
    <u:key id="package_internal_name">HEALTH_RESEARCH_PREMIUM_COLLECTION</u:key>
    <u:key id="interface_name">ProQuest</u:key>
    <u:key id="db_id">FYUFA_AFCOM</u:key>
    <u:key id="package_pid">61300783870000561</u:key>
    <u:key id="service_type_description">Full text available via</u:key>
    <u:key id="character_set">iso-8859-1</u:key>
    <u:key id="is_free">0</u:key>
    <u:key id="request_source">alma_local</u:key>
    <u:key id="portfolio_pid">53300833860000561</u:key>
    <u:key id="cz_link_id">53434000000025173</u:key>
    <u:key id="electronic_material_type">JOURNAL</u:key>
    <u:key id="availability">available from 01-Jan-2013</u:key>
    <u:key id="static_url">false</u:key>
    <u:key id="parser_url">https://gateway.proquest.com/openurl?url=https://www.proquest.com/&key=2030177</u:key>
    <u:key id="parse_parameters">url=https://gateway.proquest.com/openurl & clientid= & url=https://www.proquest.com/&key=2030177</u:key>
    <u:key id="authentication_note"></u:key>
    <u:key id="public_note"></u:key>
    <u:key id="proxy_enabled">false</u:key>
    <u:key id="proxy_enabled">0</u:key>
    <u:key id="related_title">@TITLE (Relationship)</u:key>
    <u:key id="is_related_service">false</u:key>
    <u:key id="is_closely_related">false</u:key>
    <u:key id="license_exists">false</u:key>
    <u:key id="crossref_enabled">no</u:key>
    <u:key id="preferred_link">false</u:key>
  </u:keys>
  <u:resolution_urls/view/action/resolver.do?operation=resolveServicePackage_service_id=6132961390000561&institutionId=561&customerId=59806&true/>
</u:context_service>
<u:context_service service_type="getFullTxt" context_service_id="6132961390000561">
  <u:keys>
    <u:key id="package_name">ProQuest New Platform</u:key>
    <u:key id="package_public_name">ProQuest Nursing & Allied Health Source New Platform</u:key>
    <u:key id="package_original_name">ProQuest Nursing & Allied Health Source New Platform</u:key>
    <u:key id="package_display_name">ProQuest Nursing & Allied Health Source New Platform</u:key>
    <u:key id="package_internal_name">PROQUEST_NURSING_ALLIED_HEALTH_SOURCE_NEW_PLATFORM</u:key>
    <u:key id="interface_name">ProQuest New Platform</u:key>
    <u:key id="package_pid">6130249390000521</u:key>
    <u:key id="service_type_description">Full text available via</u:key>
    <u:key id="character_set">iso-8859-1</u:key>
    <u:key id="is_free">0</u:key>
    <u:key id="request_source">alma_local</u:key>
    <u:key id="portfolio_pid">53300833860000561</u:key>
    <u:key id="cz_link_id">53434000000025173</u:key>
    <u:key id="electronic_material_type">JOURNAL</u:key>
  </u:keys>

```

These sections provide information on the full-text service offered. This section can be used to understand what portfolio a full-text link is associated with. For instance, in this example the full-text link for "Health Research Premium Collection" is associated with portfolio 53300833860000561. We retrieve this information from the "portfolio\_PID" field, like so:

```

<u:context_service service_type="getFullTxt" context_service_id="6132961390000561">
  <u:keys>
    <u:key id="package_name">ProQuest</u:key>
    <u:key id="package_public_name">Health Research Premium Collection</u:key>
    <u:key id="package_original_name">Health Research Premium Collection</u:key>
    <u:key id="package_display_name">Health Research Premium Collection</u:key>
    <u:key id="package_internal_name">HEALTH_RESEARCH_PREMIUM_COLLECTION</u:key>
    <u:key id="interface_name">ProQuest</u:key>
    <u:key id="db_id">FYUFA_AFCOM</u:key>
    <u:key id="package_pid">61300783870000561</u:key>
    <u:key id="service_type_description">Full text available via</u:key>
    <u:key id="character_set">iso-8859-1</u:key>
    <u:key id="is_free">0</u:key>
    <u:key id="request_source">alma_local</u:key>
    <u:key id="portfolio_pid">53300833860000561</u:key>
    <u:key id="cz_link_id">53434000000025173</u:key>
    <u:key id="electronic_material_type">JOURNAL</u:key>
  </u:keys>

```

If you are experiencing linking issues with that full-text link, you should then check that portfolio to see if any URL overrides exist or if there are any other obvious mistakes within the portfolio or collection's configurations.

## Additional Resources

- [Troubleshooting - Using the OpenURL Link Resolver Debugger Tool](#) - See this documentation for more details and

further tips on understanding and using the CTO

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