
Alma email inbound default - name@alma.exlibrisgroup.com

- **Product:** Alma
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Description

Regarding the use of the name@alma.exlibrisgroup.com in cases of running jobs (e.g. Change Electronic Portfolio Information Job).

Our implementation of SMTP uses library.notifications@abc.edu for emailing notifications, so any non-library domains need to be approved.

As a result we receive a Delivery Email Status notification in library.notifications@abc.edu (e.g.):

The response was:

The recipient server did not accept our requests to connect.

Learn more at <https://support.goggle.com/mail/answer/7720>

-----Forwarded message-----

From: library.notifications@abc.edu

To: name@alma.exlibrisgroup.com

Subject: Change Electronic portfolio information - completed successfully

Why is this email sent to name@alma.exlibrisgroup.com?

Resolution

The email is tied to the admin account, which has name@alma.exlibrisgroup.com.

Change that account to @abc.edu account.

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