

## 2023 Release Schedule

### Release Schedule

The Library Mobile Preview Environment will be **unavailable five days before the Preview Release date**, to enable the environment to be cloned and the environment to be updated.

Monthly Release	Preview Release	Production Release
<b>January 2023*</b>	04-Dec-22	08-Jan-23
February 2023	08-Jan-23	05-Feb-23
March 2023	05-Feb-23	05-Mar-23
April 2023	05-Mar-23	02-Apr-23
<b>May 2023*</b>	02-Apr-23	07-May-23
June 2023	07-May-23	04-Jun-23
July 2023	04-Jun-23	02-Jul-23
August 2023	02-Jul-23	06-Aug-23
<b>September 2023*</b>	06-Aug-23	03-Sep-23
October 2023	03-Sep-23	08-Oct-23
November 2023	08-Oct-23	05-Nov-23
December 2023	05-Nov-23	03-Dec-23

The monthly production release is automatically pushed for the Library Mobile Web App and Web View, App Manager, Cloud Services and Oracle Business intelligence. **Customers are still required to request Native App releases through Salesforce.**

### \*Automated Native App Updates – Making it easy to deliver the best app experiences to your users.

We are defining the following releases as automated updates:

- January 2023
- May 2023
- September 2023

To make this as quick and easy for you, we will automatically submit your apps to the App Store/Play Store for review and approval. On approval by the app stores, and unless we hear otherwise from you through Salesforce, we will release the app to your end-users.

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## Release Timeline

The Library Mobile solution is updated monthly. Updates include enhancements or issue fixes in one or more of the product components: App Manager, Native apps, Web Portal, and Web Services.

To minimize disruption for Library Mobile users, the release is timed to occur outside of business hours for each region during the general Ex Libris maintenance window (Ex Libris maintenance window is Saturday 20:00 till Sunday 06:00, Datacenter Time). The release is performed seamlessly, with no planned downtime or degradation to the service, and takes approximately two hours to complete. The release window for each region is:

Region	Instance	Release Window
<b>North America</b>	Library Mobile NA01	<ul style="list-style-type: none"><li>• Central Time, CT 04:00 AM to 06:00 AM</li><li>• UTC 07:00 AM to 09:00 AM</li></ul>
<b>APAC</b>	Library Mobile AP01	<ul style="list-style-type: none"><li>• Australian Central Time 02:30 AM to 04:30 AM</li><li>• UTC (Previous Day) 17:00 PM to (Previous Day) 19:00 PM</li></ul>
<b>EMEA</b>	Library Mobile EU01	<ul style="list-style-type: none"><li>• BST (Previous Day) 23:00 PM to 01:00 AM</li><li>• UTC (Previous Day) 22:00 PM to 00:00 AM</li></ul>

To receive email notifications for each of the monthly releases, subscribe to the [Ex Libris Status Page](#) by selecting your Library Mobile instance. Emails are sent when the release work has started and completed. The status page will also be updated with the monthly release status information.

The monthly release is provided for the Library Mobile SaaS components and institutions are still required to request Native App releases through Salesforce.