

New Online Catalog or Database

Question

How do I request to add z39.50 to Search Databases?

Answer

Review this article with your IT department. Then, submit a case to RefWorks Support via <https://support.proquest.com/s/> and provide the following details in the request:

1. Name of institution or catalog: (example, "University of South")
2. Port available through: (example: 210)
3. Database name being used: (example: INNOPAC)
4. IP address or URL of the database/catalog: (example: elibrary.universityofsouth.edu)
5. Character Set: (example: ANSEL/ALA/USmarc)
6. Record Syntax: (example: USmarc)

After form submission, our Tech Team will evaluate and configure the requested catalog. The catalog will not be visible in RefWorks until verification and testing are complete.

Related article: [Search Online Catalog or Database](#)