

Printouts Queue

To access the printouts queue, you must have one of the following roles:

- Printouts Queue Manager
- Printouts Queue Operator

To configure the printouts queue, you must have one of the following roles:

- General System Administrator
- Fulfillment Administrator

Rapido provides options to allow printouts, slips, and letters to be aggregated in a print queue and printed from your browser. This is in addition to the option to send printouts via email to a printer. This provides the flexibility to choose automated printing via email or online printing via the browser.

Using this option, instead of sending printouts to an email address assigned to the printer, the printouts will be saved in the printouts queue, which can be accessed at any time by authorized staff to review and send the relevant printouts to a printer through the browser. This is the preferred method when printing to a physical printer.

This option is defined on an individual printer. A printer must be defined as 'Printout Queue' on the Printer Details page.

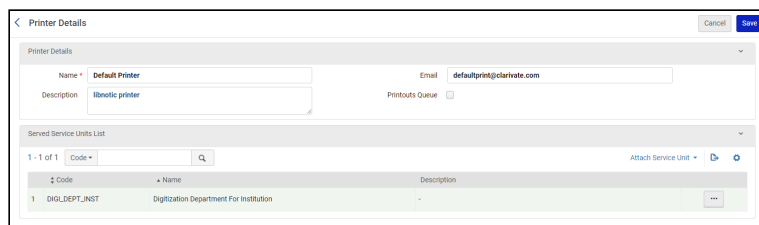
For information on printing and the printout queue, watch [Printing](#) (3:22)

To set up the printouts queue:

1. Open the Printer Details page (**Configuration > Fulfillment > General > Printers**).
2. When adding or editing a printer, select the option for **Printouts Queue**.

Note

It is possible to have a printer defined both as an email-based printer and a printouts queue printer. In these cases, the printout is automatically sent by, and a copy of the printout is also saved in the printouts queue.



The screenshot shows the 'Printer Details' configuration page. The 'Name' field is 'Default Printer' and the 'Email' field is 'defaultprint@clarivate.com'. The 'Description' is 'Ibexotic printer'. The 'Printouts Queue' checkbox is checked. Below this is a 'Served Service Units List' table with one entry: 'DIGL_DEPT_INST' (Digitization Department For Institution).


Printer Details Page

When more than one printout queue printer is available for a selected location, the available options appear on the **Currently At** drop-down box from the main menu:

I am physically at:

Resource Sharing Library - Resource Sharing Desk ▾

Always show current location

Enable quick printing 

Currently At Drop-down Box

Select a printouts queue printer. This selection is retained for the next time you select this location.

Printout Queue Statuses

Based on the selected printer, the print status will be as follows:

Printer setup	Outcome	Printout status
Only email printer	Printouts are sent to the email printer	Not applicable
Only printouts queue printer	Printouts are sent to the printout-queue printer	Pending
Both email and printout queue	Printouts are sent to the email printer. In addition, they are accumulated in the printout queue for re-printing.	Printed

Letters You Can Send to Print Queue

Any letter that can be sent to a circulation desk printer can also be routed to the print queue. Letters designed to be emailed cannot be routed to the print queue. For example:

- You can send the letter “Resource Request Slip Letter” to the printouts queue because this letter is designed to be printed on paper and then attached to the resource while the resource waits on the hold shelf.
- You cannot send the letter “Order Claim Letter” to the printouts queue, because this letter is designed to be sent to a vendor by email, and not by paper.



Managing the Printout Queue

To access the Printed By menu, you must have the following role:

- Printout Queue Manager

When a letter is printed to a printer that is defined as a printout queue, it goes to the printout queue (**Admin > Printing > Printout Queue**) and displays a Pending status.

Printing Queue

1 - 4 of 4 Print Selected Cancel Selected  

Printout: All Printed By: All Status: Pending

Printout	Date	Size	Source	Printer	Status	
<input type="checkbox"/> Resource Request Slip Letter	17/06/2019 10:54:43 AM IDT	2.0kb	Staff, Ex Libris	PQ	Pending	...
<input type="checkbox"/> Resource Request Slip Letter	17/06/2019 10:53:16 AM IDT	2.0kb	Staff, Ex Libris	PQ	Pending	...
<input type="checkbox"/> Resource Request Slip Letter	17/06/2019 10:52:29 AM IDT	2.0kb	Staff, Ex Libris	PQ	Pending	...
<input type="checkbox"/> Transit Letter	17/06/2019 10:52:24 AM IDT	2.3kb	Staff, Ex Libris	PQ	Pending	...

Printing Queue

The row actions available for each printout are:

- **Preview** - An HTML rendering of the letter is displayed. You may select **Print from the Preview pane**.
- **Print** - The print option enables printing from the browser's printing capabilities only. 3rd party print options are not accessible.
- **Cancel**

When selecting **Preview and then Print** or **Print** as a row action, the status of the printout changes to Printed as soon as the print option is selected (even if the letter is not ultimately printed).

You can aggregate multiple printouts into a single PDF file by selecting multiple printouts and selecting **Print Selected**.

You can cancel multiple printouts by selecting all the printouts you want to cancel and selecting **Cancel Selected**.

Printouts are retained in the Printout Queue for 30 days, after which the Rapido cleaning job deletes them from the Queue. Customers cannot control this retention period.

Automated Quick Printing


Quick Printing enables you to set that all printouts that are created as part of a workflow using the user interface (e.g. printing a slip from an action in a list) going to a specific printer should automatically print. When using quick printing, the printing window immediately displays when the letter is generated.

If you want all letters to use the quick printing option, select **Enable Quick Printing** (**Configuration > Fulfillment > General > Printers**) on the **Currently At** drop-down box.

I am physically at:

Resource Sharing Library - Resource Sharing Desk ▼

Always show current location

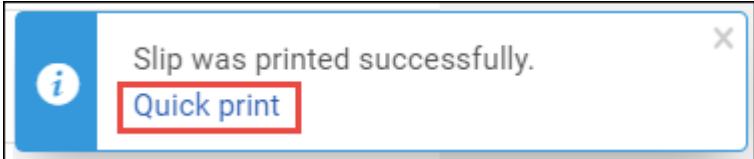
Enable quick printing 

Currently At Drop-Down Box

Selective Quick Printing

Even when the automated quick printing is not defined, staff users can choose to quick print a printout, which is being sent

to the printout queue. This is done by selecting the **Quick print** link that displays on the pop-up message.



Message Pop-Up Window