

## Rapido- Completed- H2 2023

### H2 Roadmap Items

[Register for monthly updates](#)

Note: Release notes will be linked to H2 items after development is available

### User Experience

#### Discovery improvements

What's New	Highlights	Impact
Streamline request to Discover Experience	<p>Further progress to reduce duplications in GTI</p> <p>Improve the quality of records in the Rapido holdings index</p> <p><a href="#">Managing Rapido Borrowing Requests</a></p>	Rapido is a discovery to request solution and there are opportunities for improving the results found in this discovery experience.

#### Personal delivery workflows

What's New	Highlights	Impact
Updating personal delivery address at request time.	<p>Patrons that are eligible for personal delivery can request to pick up resources at an address other than their registered home address.</p> <p>Not Yet Completed</p>	<p>This enables using the personal delivery service even when no known home address has been uploaded to the system.</p> <p>It also enables patrons to easily change the registered address when requesting for personal delivery.</p>

#### Staff Efficiencies

## Set Facets

What's New	Highlights	Impact
New set facets	<p>Pods</p> <p>Partners with <a href="#">zero values</a></p> <p><a href="https://knowledge.exlibrisgroup.com/Rapido/Product_Documentation/03_Workflows/01_Rapido_Sets#Creating_Sets_Based_on_Undefined_Criteria">https://knowledge.exlibrisgroup.com/Rapido/Product_Documentation/03_Workflows/01_Rapido_Sets#Creating_Sets_Based_on_Undefined_Criteria</a></p>	<p>Sort requests and organize your workflows based on pods to support workflow or shipping differences you may use for various partners.</p> <p>Easily create sets during implementation process or prior to having the need for managing requests from particular partners.</p>

## Mediate First Time Requests on Self Registered Users

What's New	Highlights	Impact
Mediation rule parameter to create mediation rule on self registered users.	<p>Mediate requests if the parameter of authorized user for resource sharing has a value of no.</p> <p><a href="https://knowledge.exlibrisgroup.com/.../User_Requests">https://knowledge.exlibrisgroup.com/.../User_Requests</a></p>	Staff can review first time requests placed by self registered users. This allows staff to discern eligibility of the user and make any edits to the user or request prior to request fulfillment.

## Copyright Information on the Right Pane

What's New	Highlights	Impact
View copyright workflow actions in the right pane of the request.	<p>Simplified workflow actions for processing requests stopped by copyright rules.</p> <p><a href="https://knowledge.exlibrisgroup.com/Rapido/Release_Notes/2023/Rapido_2023_Release_Notes?mon=All#Copyright_Information_on_the_Right_Pane">https://knowledge.exlibrisgroup.com/Rapido/Release_Notes/2023/Rapido_2023_Release_Notes?mon=All#Copyright_Information_on_the_Right_Pane</a></p>	Process and perform copyright actions on borrowing requests with less clicks. These actions still exist under the edit view but access is also easy from the right pane of the request.

## Partner Information at Enrich from Global Index Action

What's New	Highlights	Impact
More information to support staff workflows on requests needing mediation	<p>POD info/holdings info from staff view of GTI</p> <p><a href="#">Managing Rapido Borrowing Requests</a></p>	Greater visibility supports decision making and efficient processing of mediated requests.

## Personal delivery workflows

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## Connect

### Hybrid Pods Containing Rapido and Alma

What's New	Highlights	Impact
A hybrid pod is a pod that contains libraries performing resource sharing using Alma with Rapido libraries.	<p>Easily connect with Alma resource sharing partners. Creation of partners is automated for Rapido libraries.</p> <p><a href="https://knowledge.exlibrisgroup.com/...ue#Hybrid_Pods">https://knowledge.exlibrisgroup.com/...ue#Hybrid_Pods</a></p>	Joining pods is now the same easy set up that Rapido libraries are used to with any other pod. This supports and simplifies building connections with community partners.

## ALA partner enhancement

What's New	Highlights	Impact
ALA form visible to staff	<p>ALA form visibility as request attachment</p> <p><a href="https://knowledge.exlibrisgroup.com/...A_Profile_Type">https://knowledge.exlibrisgroup.com/...A_Profile_Type</a></p>	<p>Rapido is a connected part of the resource sharing ecosystem. Rapido libraries can connect with libraries that operate or accept ALA forms for resource sharing. The staff can now view the form that was automatically populated from the request and sent to their ALA partners.</p>

## Self registration of partners

What's New	Highlights	Impact
Net Lender Workflows	<p>Registration of new borrowing only partners</p> <p><a href="https://knowledge.exlibrisgroup.com/Rapido/Product_Documentation/02_Configuration#Enabling_Self_Registration_for_Net_Lenders">https://knowledge.exlibrisgroup.com/Rapido/Product_Documentation/02_Configuration#Enabling_Self_Registration_for_Net_Lenders</a></p>	<p>Enables Rapido libraries to function as net lenders to individuals and organizations regardless of or in lack of a resource sharing solution.</p>

## Analytics

### Lending cancellation reasons report

What's New	Highlights	Impact
Lending cancellation reasons report	<p>Account for why requests had to be cancelled</p>	<p>Analytics provide information to build understanding and inform library decisions. Lending cancellation reasons reports are useful in understanding what contributes to cancelled requests.</p> <p><a href="#">Out-of-the-Box Reports</a></p>

### Borrowing by user group

What's New	Highlights	Impact
user groups placing	borrowing	<p>Analytics provide information to build understanding and inform library decisions. A new report</p>

What's New	Highlights	Impact
borrowing requests report	by user group	will give libraries informaton about borrowing volumes per library user group. <a href="#">Out-of-the-Box Reports</a>

### Borrowing Cancellations and Reasons

What's New	Highlights	Impact
Borrowing Cancellations and Reasons report	reasons patrons cancel requests	Analytics provide information to build understanding and inform library decisions. Borrowing Cancellations and Reasons will give libraries insight as to why patrons place the requests. <a href="#">Out-of-the-Box Reports</a>

### Borrowing Filled and unfilled

What's New	Highlights	Impact
Borrowing Filled and unfilled report	borrowing fill rates report	Analytics provide information to build understanding and inform library decisions. Borrowing filled and unfilled report give libraries insight into requests fulfillment for their library users. <a href="#">Out-of-the-Box Reports</a>