

# 2024 Release Schedule

## Release Schedule

Monthly Release	Preview Release	Production Release
<b>January 2024*</b>	03-Dec-23	07-Jan-24
February 2024	07-Jan-24	04-Feb-24
March 2024	04-Feb-24	03-Mar-24
April 2024	03-Mar-24	07-Apr-24
May 2024	07-Apr-24	05-May-24
<b>June 2024*</b>	05-May-24	02-Jun-24
July 2024	02-Jun-24	07-Jul-24
<b>August 2024*</b>  <hr/> <b>Note</b> All NA region customers will be switched to React Native as part of this release. Customers who submit a ticket to be excluded from the release will not receive the update.	07-Jul-24	04-Aug-24
<b>September 2024*</b>  <hr/> <b>Note</b> All React Native customers, in all regions, will automatically receive mandatory updates as part of this release.	04-Aug-24	01-Sep-24
October 2024	01-Sep-24	06-Oct-24
November 2024  <hr/> <b>Note</b> All React Native customers, in all regions, will automatically receive mandatory updates as part of this release.  All Legacy App customers in all regions will automatically receive a mandatory update to their Android app as part of this release.	06-Oct-24	03-Nov-24

Monthly Release	Preview Release	Production Release
<b>December 2024*</b> <hr/> <b>Note</b> All APAC region customers will be switched to React Native as part of this release. Customers who submit a ticket to be excluded from the release will not receive the update. <hr/>	03-Nov-24	01-Dec-24

The monthly production release is automatically pushed for the campusM Web App and Web View, App Manager, Cloud Services, and Oracle Business intelligence. **Customers are still required to request Native App releases through Salesforce.**

**\*Automated Native App Updates – Making it easy to deliver the best app experiences to your users.**

We are defining the following releases as automated updates:

- January 2024
- June 2024
- August 2024

To make this as quick and easy for you, we will automatically submit your apps to the App Store/Play Store for review and approval. On approval by the app stores, and unless we hear otherwise from you through Salesforce, we will release the app to your end-users.

**Release Timeline**

The campusM solution is updated monthly. Updates include enhancements or issue fixes in one or more of the product components: App Manager, Native apps, Web Portal, and Web Services.

To minimize disruption for campusM users, the release is timed to occur outside of business hours for each region during the general Ex Libris maintenance window (Ex Libris maintenance window is Saturday 20:00 until Sunday 06:00, Datacenter Time). The release is performed seamlessly, with no planned downtime or degradation to the service, and takes approximately two hours to complete. The release window for each region is:

Region	Instance	Release Window
<b>North America</b>	campusM NA01	<ul style="list-style-type: none"> <li>• Central Time, CT 04:00 AM to 06:00 AM</li> <li>• UTC 07:00 AM to 09:00 AM</li> </ul>
<b>APAC</b>	campusM AP01	<ul style="list-style-type: none"> <li>• Australian Central Time 02:30 AM to 04:30 AM</li> <li>• UTC (Previous Day) 17:00 PM to (Previous Day) 19:00 PM</li> </ul>

Region	Instance	Release Window
EMEA	campusM EU01	<ul style="list-style-type: none"><li>• BST (Previous Day) 23:00 PM to 01:00 AM</li><li>• UTC (Previous Day) 22:00 PM to 00:00 AM</li></ul>

To receive email notifications for each of the monthly releases, subscribe to the [Ex Libris Status Page](#) by selecting your campusM instance. Emails are sent when the release work has started and completed. The status page will also be updated with the monthly release status information.

The monthly release is provided for the campusM SaaS components and institutions are still required to request Native App releases through Salesforce.