

## Order Processing Statuses

Rialto Administrator

The following are all of the order-processing statuses used in Rialto, and the line-level and top-level (filterable) statuses associated with them. For additional information about order statuses in Rialto, see [Monitoring the Order Status](#).

Filterable Status	Line Level Status	Order Processing Status
<b>Cancelled/To Be Cancelled</b>	<b>Cancelled</b>	Additional information required
		Available in NA only
		Available in UK only
		Available online only
		Available only as ebook
		Backorder expired
		Cancelled by library
		Cannot supply
		Country restriction
		Customer order direct
		Download from platform
		Duplicate order
		Duplicates approval
		Format not available
		No longer sells books
		No plans for hardcover
		No plans for paperback
		No response to query
		Not a publisher
		Not available
Not available for resale		
Not available in NA		
Not available in region		

Filterable Status	Line Level Status	Order Processing Status
		Not available in UK
		Not available on platform
		Not for sale (open access)
		Not sold separately
		Not yet published order expired
		Order expired
		Out of print
		Out of stock indefinitely
		Over subscription
		Previously published reprint
		Publication abandoned
		Publication delayed indefinitely
		Publisher minimum
		Publisher out of business
		Reorder with new ISBN
		Restricted item
		Rights reverted to author
		Series complete
		Series discontinued
		Series expired
		Sold by subscription only
Unable to locate		
User license not available		
<b>Order Placed</b>	<b>Delayed</b>	At publisher
		Backordered
		Claimed from publisher
		Damaged in transit
		Not available in region
		Searching
	<b>On Hold</b>	Awaiting edition confirmation

Filterable Status	Line Level Status	Order Processing Status
		Awaiting Fed-ID
		Awaiting format preference
		Awaiting library acceptance
		Awaiting price confirmation
		Held by library request
		Non-returnable
		Non-returnable confirmation
		On order Europe
		Special order from publisher
		Under review
		<b>On Order</b>
	Alma order created	
	Claim requested	
	Claim response	
	Ebook now available	
	Format accepted	
	Invoice delivered	
	Library accepted	
	Library adjustment	
	MARC delivered	
	New edition being prepared	
	Not yet published	
	Order received	
	Physical processing	
	Print on demand	
	Processing order	
	Publication date changed	
	Received from Publisher	
	Reprint under consideration	
	Reprinting	

Filterable Status	Line Level Status	Order Processing Status
		Searching
		Sent to Provider
		Shipped to customer
		Substitution received
<b>Order Complete</b>	<b>Returned</b>	Credit issued
		Returned by library
	<b>Shipped</b>	Fed-ID hold released
		Shipped to library
		Shipping tracking
		Fulfilled by Provider
		Invoiced
		Access MARC Sent