

Primo and RedHat/RH7 Support

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Hello,

We want to bring to your attention an important update regarding your operating system. As you may know, Red Hat Enterprise Linux 7 is reaching its end of support phase on June 30, 2024. For more information, see [What to know about Red Hat Enterprise Linux 7 End of Maintenance](#).

If you are an on-premises customer using Red Hat Enterprise Linux 7, **we highly recommend upgrading to Red Hat Enterprise Linux 8** to ensure stability and benefit from the latest features and security enhancements.

This announcement is to ensure that you are informed and make plans to upgrade to Red Hat Enterprise Linux 8. Please note that we will continue to run Primo on top of Red Hat Enterprise Linux 7, but for the May 2025 release we will no longer support it.

If you have any further questions, please contact your Primo Support Team.

Regards,

Primo Product Management Team

Last Updated: January 13, 2025