

Rapido- Completed- H2 2024

H2 Roadmap Items

User Experience

Harvesting External Resources for Resource Sharing

What's New	Highlights	Impact
Bookmark to populate library's resource sharing request form from an Amazon result.	Ease the library request experience for users that search on Amazon. Documentation	Bring the library to users. Support users that start their search in Amazon by automating the process of submitting their request into Rapido.

Hide Resource Sharing Blank Form Link

What's New	Highlights	Impact
Flexibility to hide blank form based on user group. .	It is possible to hide the blank form linked off of "Still didn't find what you need? Click here to send request." See Documentation	Personalize the user experience and determine if the blank form is visible to users.

Staff Efficiencies

NERS Item: Contact RapidILL partners within Rapido

What's New	Highlights	Impact
A new workflow action to send an email to a RapidILL partner library directly from within Rapido.	Workflow to support contacting lending partners for nonreturnable items from within the	Communicate with libraries beyond the response of a bad citation. The workflow action to supports communication and inquiry around acceptability of different available versions or formats. This may allow lending libraries to fulfill requests and meet the needs of borrowing partners.

What's New	Highlights	Impact
	<p>requests.</p> <p>See communicating with partners.</p>	

Searching Rialto Marketplace

What's New	Highlights	Impact
<p>Searching Rialto Marketplace from Rapido request.</p>	<p>Rapido workflow to support integrated use of Rialto.</p> <p>Release notes</p> <p>Documentation</p>	<p>Rapido is a part of the resource sharing ecosystem. Rapido libraries connect peer to peer with partners across resource sharing solutions.</p>

Option to skip self ownership check for requests routed to RapidILL partner

What's New	Highlights	Impact
<p>Choose to skip self ownership check done when request is sent to RapidILL partner.</p>	<p>Today, mediation rules can be used checked for self ownership. If requests are released from mediation and assigned the RapidILL partner self ownership is reviewed a second time.</p> <p>See Documentation</p>	<p>Rapido libraries can use mediation rules for self ownership checks on borrowing requests. Requests which are then routed to RapidILL partners are again checked via RapidILL functionality. A request is then updated to locally owned. This can result in staff redundant staff review on a request that was already mediated and reviewed. A new parameter will allow libraries to determine if they want to continue to have RapidILL self ownership checks.</p>

Create Invoices for Lost/Damaged Items

What's New	Highlights	Impact
<p>Lost/Damaged invoice letter, action, facets, and request cost fields support lost/damaged invoice workflows.</p>	<p>Enables lending institutions to send invoices directly to borrowers for lost or damaged items.</p> <p>See Documentation</p>	<p>Lending libraries can invoice for lost/damaged items to support complete in system lost and damaged workflows.</p>

Manage Invoice Status

What's New	Highlights	Impact
Mark invoices as paid.	Lending institutions can generate invoices for costs associated with requests. Managing these payment requires updating the invoice payment information. See Invoice Documentation	Update invoices to paid to better manage requests with associated costs.

Connect

Idea Exchange: Digital Requests for ISO Partners Without an Email Address Alert

What's New	Highlights	Impact
Requester Email Empty Alert is applied to lending request if the request is filled for an ISO partner that lacks an email address.	When a lender ships a digital request for borrower who is an ISO partner, and the borrower email address is not supplied, the lending request yields an alert. See Documentation	Notifies lending staff if there is a request that needs further attention instead of expecting that a request is completed.

CERV Enhancement: Setting Lending Request Limits

What's New	Highlights	Impact
Requests from the same borrower are limited, and additional requests move to another lender.	Set lending limits for number of digital lending requests received from the same partner in a set period of time. See Documentation	Lenders can determine the number of requests that they want to receive from the same partner in a set period of time. This can help libraries manage copyright compliance and staffing workloads.

Rapido for a variety of library management systems

What's New	Highlights	Impact
Rapido is currently available for libraries using Alma, it will be available for libraries using other library management systems.	Rapido as an option for more management systems is to be expected after Alma, Folio, and Sierra.	Expands the Rapido community. By making Rapido available to libraries without Alma, it expands the capacity beyond the more than 2,000 Alma libraries, to welcome more libraries around the world to Rapido. This means the discovery to request experience, automated request handling, and use of pods for partner management becomes available to many more libraries. Growing the Rapido community builds the collective collection.

Duality of Partner Records

What's New	Highlights	Impact
Considerations of 2 partner types for 1 institution	Enable the coexistence of two partners for the same library for the purposes of flexibility between existent options for ISO type partners and Rapido partners which are supper efficient and require less flexibility. See Release Notes	Introducing a new partner mechanism that will cover current existing problems and also enable more flexibility.

Analytics

Rialto Integration Fields

What's New	Highlights	Impact
New fields for reporting on requests that have used the Rialto integration.	Rapido and Rialto integration makes a seamless workflow. Use the new values to report and measure on requests in this workflow.	Allows librarians and administrators working with Rapido to make reports with parameters that are important to the Rialto workflow.

EBook Resource Sharing Field

What's New	Highlights	Impact
Ebook resource sharing in Rapido! New field for reporting on the new ebook resource sharing functionality.	Rapido libraries will be able to borrow and lend entire ebooks with their pod partners. Libraries will also be able to run reports or filter on this parameter.	Allows librarians and administrators working with Rapido to make reports with parameters that are important to the ebook resource sharing workflows.

Borrowing Pod Based Visualizations

What's New	Highlights	Impact
The new visualizations include graphs showing turnaround time averages per pod and counts as well as percentages of requests filled by 1st, 2nd, 3rd, 4th, and beyond partners.	Rapido libraries will be able to use these visualizations as a part of their analysis, review, and reporting on important measures at their library. See analytics documentation.	Allows librarians and administrators working with Rapido to view the turnaround times as averages (also visible in other reports). Allows librarians and administrators working with Rapido to view how many of their filled borrowing requests are filled by the first partner, second partner, third partner, or beyond.

Lending Pod Based Visualizations

What's New	Highlights	Impact
The new visualizations include visuals for turnaround time, fill rate,	Rapido libraries will be able to use these visualizations as a part of their analysis, review, and	Allows librarians and administrators working with Rapido to view the turnaround times as averages (also visible in other reports). Allows librarians and administrators working with Rapido to view their fill

What's New	Highlights	Impact
and proportion of lending volume per pod.	reporting on important measures at their library.	rate performance per pod. Allows libraries to view how much of their lending volume occurs per pod.