

## Primo Research Assistant

**Updated:** September 11, 2024

Primo Research Assistant helps users find an easy starting point for their research by leveraging the power of generative AI. In its initial release, Research Assistant includes the following functionality:

- Semantic search / Natural language queries
- Answers with references based on the abstract of top 5 results found in Central Discovery Index (CDI)
- Links to the full text
- Links to the complete results list in Primo
- Search suggestions to expand topics and explore further
- Local language support

Primo Research Assistant utilizes the CDI metadata and abstracts, transforms user queries into Boolean searches, retrieves and re-ranks top results, and presents the best answers with inline references.

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## Why are we doing it?

Primo Research Assistant supports users by offering an easy starting point for their research. It provides transparency about information sources and convenient links to full texts, helping users delve deeper into their topics. This initiative aims to improve research efficiency and accessibility using extensive AI capabilities.

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## What is currently being done?

Development of the Research Assistant is already underway, with key functionalities being refined and tested. The Beta Testing program was started in June 2024 and encompasses 18 institutions across 10 countries, reflecting the diversity of our global user community. We are proud to work with a group of beta testers representing various cultural and language backgrounds. Research Assistant has been activated in the production environment of the participating sites.

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## When will it be rolled out to customers?

The beta version of Primo Research Assistant was released to Primo VE customers on September 9, 2024.

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## Related Material and Announcements

For additional information, refer to the following pages:

- [Getting Started with Primo Research Assistant](#)

- [Artificial Intelligence Blog Series: Meet Primo Research Assistant](#)
- [Beta Test Program Launch Announcement](#)

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## Data Privacy Protection

Your data is treated with utmost confidentiality. We strictly adhere to data privacy policies and regulations, ensuring secure handling of your information. Clarivate genAI tools operate in a secure environment and do not share your data with third parties except as allowed under our privacy policy or with your explicit consent.

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## Use of Large Language Models (LLMs)

Our tools utilize LLMs to process your input and Clarivate's licensed content for real-time responses. Neither your input nor the licensed content are stored by the LLM and used for any purpose other than the immediate interaction session. Clarivate does not use your data to directly or indirectly train LLMs.

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## AI Limitations and Warnings

While powerful, LLMs have limitations and may generate responses that are not accurate. Biases present in training data or in research literature can lead to biased responses. We recommend users to check for accuracy and verify the responses against the source materials provided.