

Integrations

Cloud Apps

Integrating with Copyright Clearance Center (CCC) Get It Now

This Cloud App uses CCC Get It Now to expand your virtual collection and provide students and faculty with full-text articles from unsubscribed journals 24 hours a day, 7 days a week. This enables you to purchase articles that regular partners cannot fulfill.

To use the CCC Get It Now Add-on in Rapido, you must first sign an agreement with CCC and create a Get It Now account. If you have any questions or want a Get It Now agreement sent to you, please email getitnowsupport@copyright.com. Signing the agreement will provide you with the institution code that is needed for configuration.

For more information, see the [Developer Network](#).

Configuring CCC Get It Now

Configure CCC Get It Now to communicate with Rapido (**Fulfillment > Resource Sharing > Partners > Add Partner**).

The screenshot shows the 'Resource Sharing Partner' configuration form. The 'General Information' tab is active. The form contains the following fields and values:

Field	Value
Code	CCC
Name	CCC
Profile Type	External System
Status	Active
System Type	CCC GetItNow
Average Supply Time	0
Delivery Delay (days)	0
Currency	
Locate Profile	
Supports Borrowing	<input checked="" type="checkbox"/>
Borrowing Workflow	Borrowing All
Supports Lending	<input checked="" type="checkbox"/>
Lending Workflow	Lending All

CCC configuration

Activating CCC Get It Now

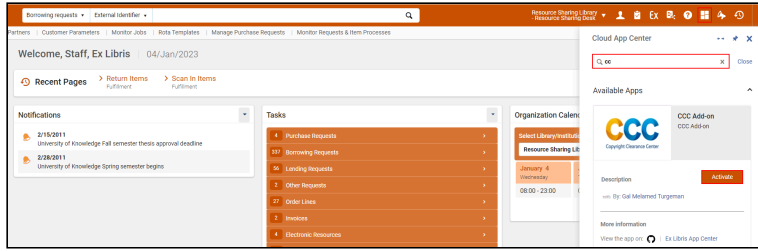
CCC Get It Now must be activated before you can submit requests.

To activate CCC Get It Now:

1. Select the Cloud App Center icon



2. Search for the App.
3. Select **Activate**. The CCC Get It Now Add-on is now activated.



CCC Get It Now activation

- Contact Get It Now Customer Service at getitnowsupport@copyright.com to notify CCC that you have activated Get It Now within Rapido. CCC will then adjust your account to ensure your implementation works smoothly.

Note

This step is mandatory to allow article requests to be submitted. Failure to do this step will result in an error message when submitting a request.

Configuring CCC Get It Now Settings

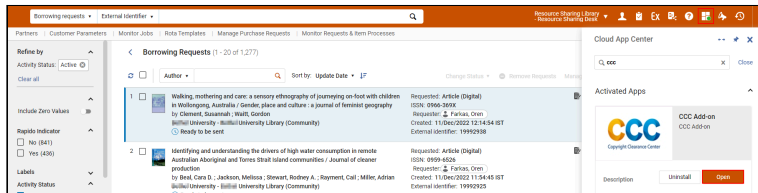
After activating the CCC Get It Now Add-on, configure the CCC Get It Now settings.

To configure the CCC Get It Now settings:

- Select the Cloud App Center icon



- Search for the App and select **Open**.

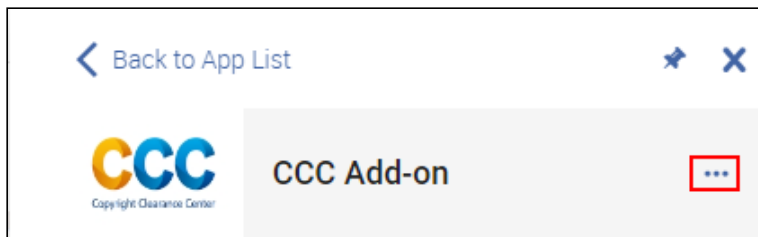


Open CCC

- Select the ellipse



to open the CCC Get It Now **Settings** form.



CCC settings

4. Enter the CCC Get It Now **Settings** details and select **Save**.

Note

The **Institute** is the receiving partner.

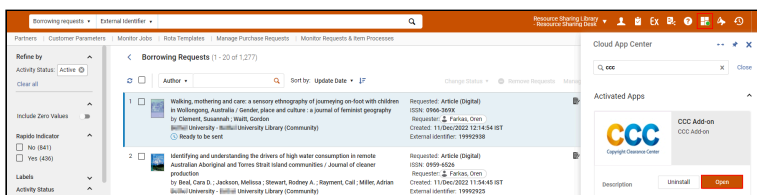
The email address in the **ILL Email Address** field is the email address that receives the purchased articles.

The screenshot shows the 'Settings' page for the 'CCC Add-on' in the Cloud App Center. At the top, there is a 'Back to App List' link and a close button. Below the app name, there are 'Back' and 'Save' buttons. The settings are organized into sections: 'Institute' with the value 'Rapido', 'Order Source' with 'CCC', 'ILL Email Address' with 'librarian@rapido.com', 'Bill To Email Address' with 'billing@rapido.com', and 'Partner Code' with 'CCC'.

CCC Get It Now Settings form

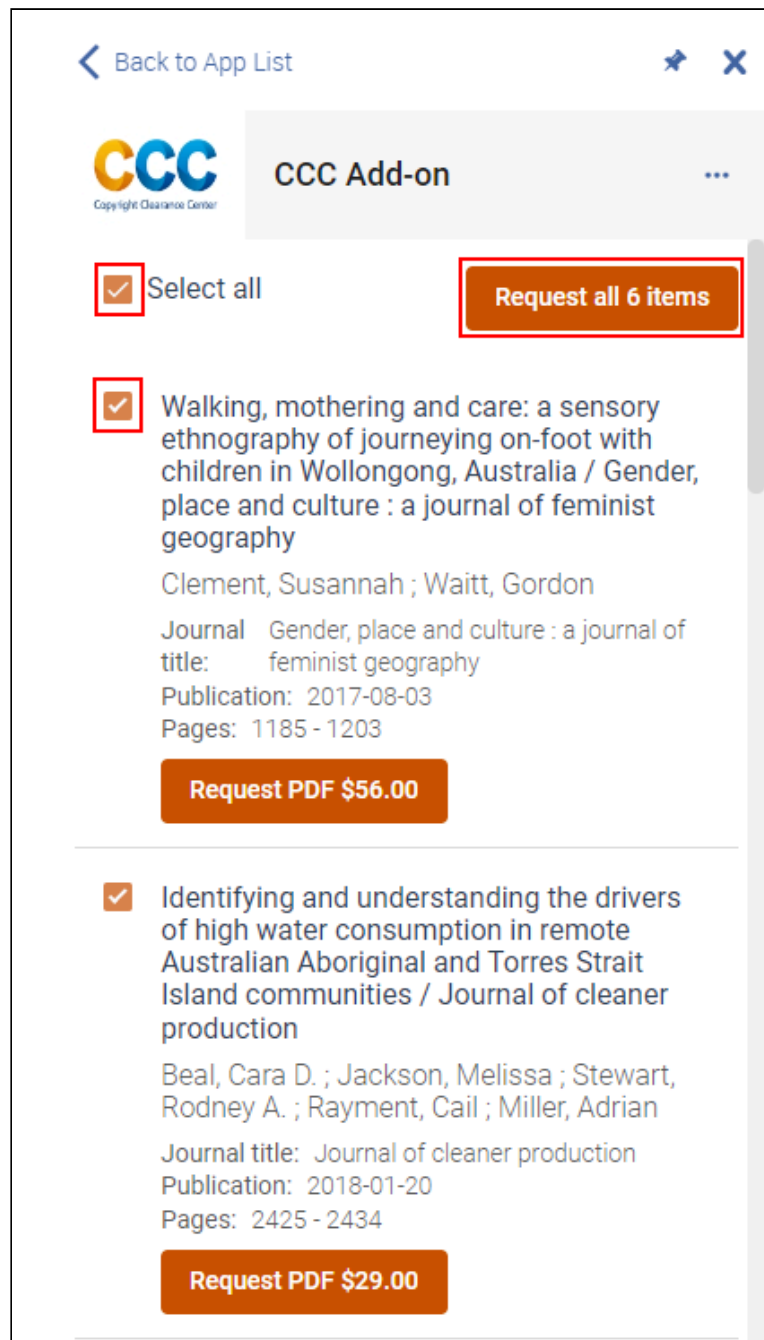
Submitting a Request to CCC Get It Now

Open the borrowing task list and search for the **CCC Add-on** from the **Cloud App Center**. The CCC Add-on opens with results of which publications are available for purchase and their prices.



CCC Add-on

You can **Select all** or manually select each publication you want to order for available resources and then select **Request all X items**.

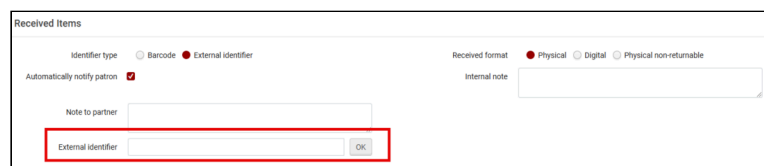


The screenshot shows the CCC Add-on interface. At the top, there is a "Back to App List" link and a "CCC Add-on" header with the CCC logo. Below the header, there are two main actions: "Select all" (with a checked checkbox) and "Request all 6 items" (in a red button). The list of publications includes:

- Walking, mothering and care: a sensory ethnography of journeying on-foot with children in Wollongong, Australia / Gender, place and culture : a journal of feminist geography**
Clement, Susannah ; Waitt, Gordon
Journal Gender, place and culture : a journal of
title: feminist geography
Publication: 2017-08-03
Pages: 1185 - 1203
Request PDF \$56.00
- Identifying and understanding the drivers of high water consumption in remote Australian Aboriginal and Torres Strait Island communities / Journal of cleaner production**
Beal, Cara D. ; Jackson, Melissa ; Stewart, Rodney A. ; Rayment, Cail ; Miller, Adrian
Journal title: Journal of cleaner production
Publication: 2018-01-20
Pages: 2425 - 2434
Request PDF \$29.00

Returned request results

The request partner updates to **CCC**, the status updates to **Request sent to partner**, and the **External identifier** automatically updates to match the identifier assigned by CCC.



The screenshot shows the "Received Items" form. It includes the following fields and options:

- Identifier type: Barcode, External identifier
- Received format: Physical, Digital, Physical non-returnable
- Automatically notify patron:
- Note to partner:
- Internal note:
- External identifier:

Updated lender and status

Once the requested article is received, the library staff can download the article and attach it to the borrowing request using the **Fill locally > Upload file** action. The request then updates to **Complete**.

Integrating with Research Solutions

Rapido uses the Cloud App Article Galaxy Add-on. This Cloud App uses Research Solutions to check whether an article is available for acquisition, including pricing information. If you are acquiring the article, the whole application workflow is processed automatically. This includes sending the resource to the user and closing the request.

Configuring the Article Galaxy Add-on requires a username and password supplied by Research Solutions. To obtain these credentials [use their document delivery sign up form](#).

Configuring Research Solutions

Configure Research Solutions to communicate with Rapido (**Fulfillment > Resource Sharing > Partners > Add Partner**).

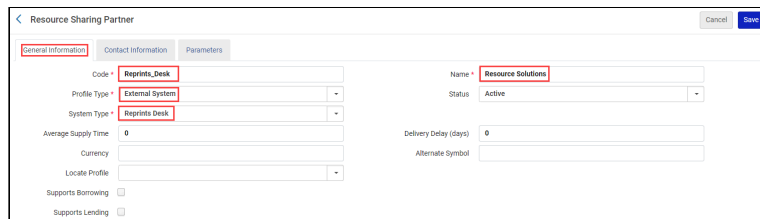
To configure Research Solutions to communicate with Rapido:

1. From the Add Partner form **General Information** tab, enter the **Code** `Reprints_Desk`.

Note

The **Code** field is case-sensitive and must match the example.

2. Select **Profile Type** `External System`.
3. Select **System Type** `Reprints Desk`.
4. Enter a **Name**.




The screenshot shows the 'Resource Sharing Partner' form with the 'General Information' tab selected. The following fields are highlighted with red boxes: Code (Reprints_Desk), Profile Type (External System), System Type (Reprints Desk), and Name (Resource Solutions). Other visible fields include Contact Information, Parameters, Average Supply Time, Currency, Locate Profile, Delivery Delay (days), and Alternate Symbol. There are also checkboxes for 'Supports Borrowing' and 'Supports Lending'.

Research Solutions configuration

5. On the **Parameters** tab, enter the **Username** and **Password** supplied to you by Research Solutions and select **Save**. Research Solutions is now configured as a partner.

Note

The **Username** must begin with `ws`.

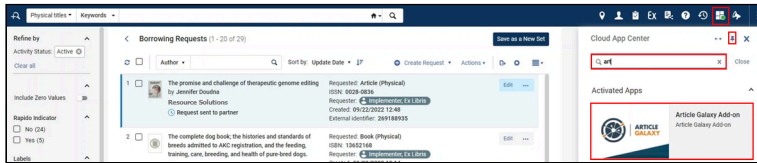


The screenshot shows the 'Resource Sharing Partner' form with the 'Parameters' tab selected. The Username field is filled with 'ws_useremail@researchsolutions.com' and the Password field is masked with asterisks. There are 'Cancel' and 'Save' buttons at the top right.

Research Solutions parameters

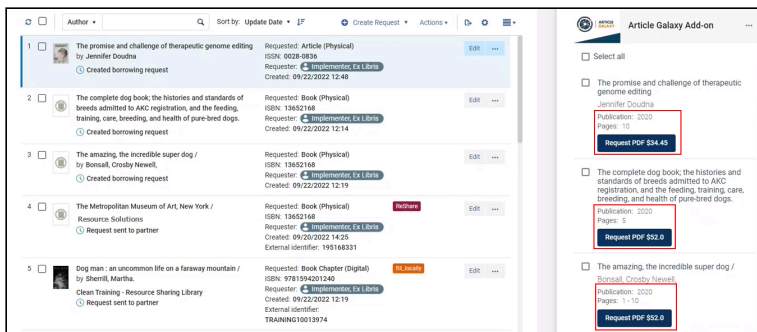
Submitting a Request to Research Solutions

Open the borrowing task list and pin the **Article Galaxy Add-on** from the **Cloud App Center**.



Article Galaxy Add-on

Article Galaxy returns a list of publications with the publication details. Prices are only displayed for requests that include an **ISSN/ISBN, Publication Year, and Pages**.

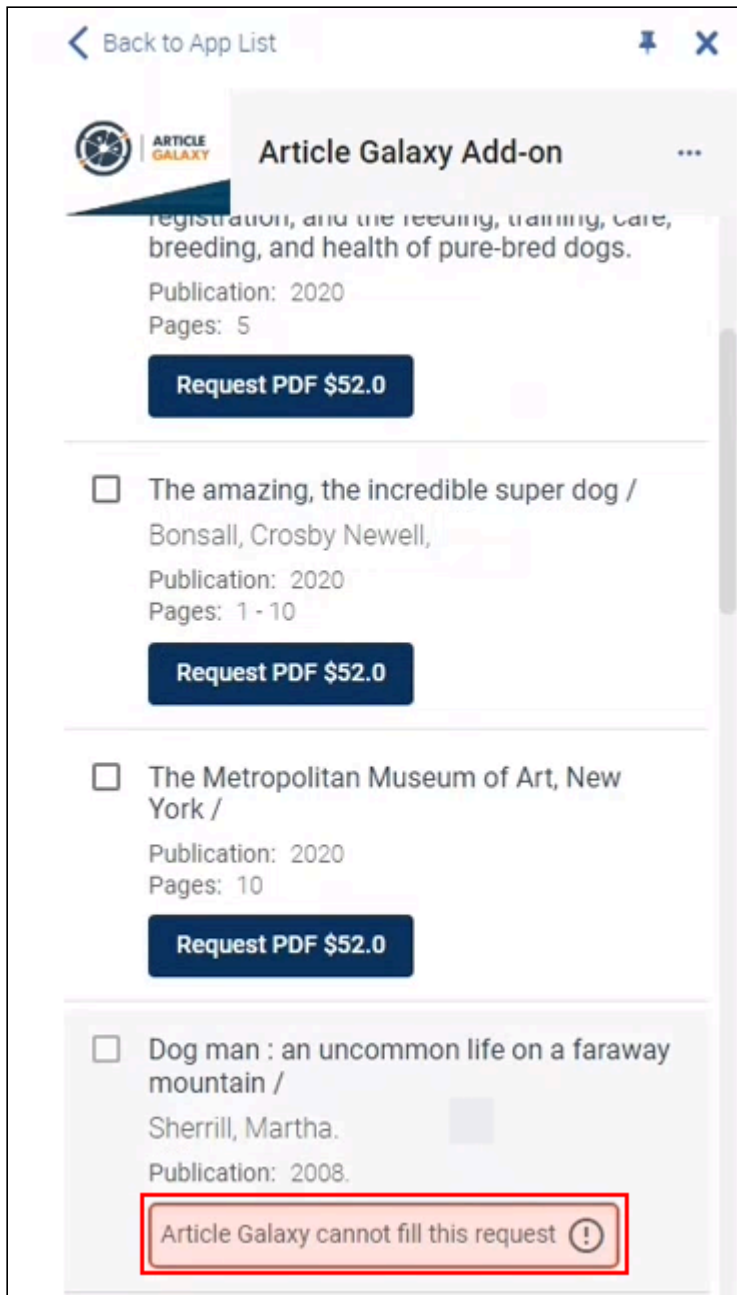


Publication details

If Article Galaxy cannot fill a request, rather than displaying a price, a message appears informing you that Article Galaxy cannot fill this request.

Note

Requests that cannot be filled are disabled.



Message that Article Galaxy cannot fill this request

You can **Select all** or manually select each publication you want to order for requests that contain publication details.

Back to App List

ARTICLE GALAXY

Article Galaxy Add-on

Select all **Request all 2 items**

The promise and challenge of therapeutic genome editing
Jennifer Doudna
Publication: 2020
Pages: 10
Request PDF \$34.45

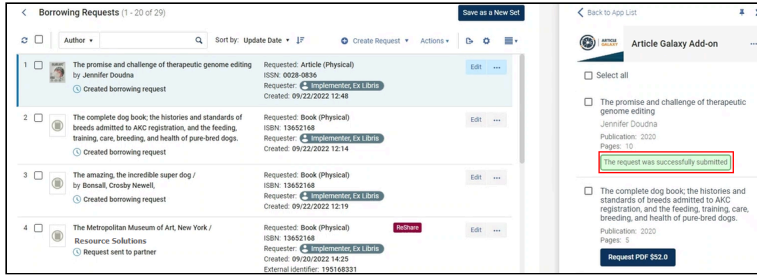
The complete dog book; the histories and standards of breeds admitted to AKC registration, and the feeding, training, care, breeding, and health of pure-bred dogs.
Publication: 2020
Pages: 5
Request PDF \$52.0

The amazing, the incredible super dog /
Bonsall, Crosby Newell,
Publication: 2020
Pages: 1 - 10
Request PDF \$52.0

The Metropolitan Museum of Art, New York /
Publication: 2020
Pages: 10
Request PDF \$52.0

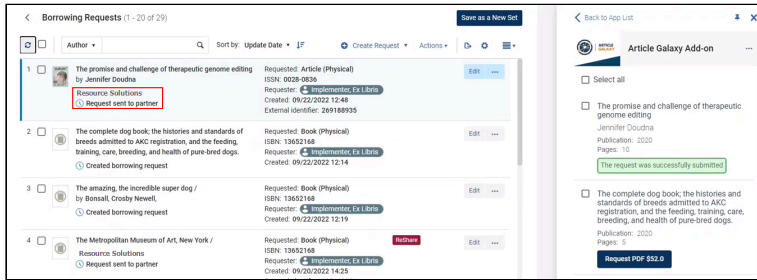
Selected requests

Upon submitting your order, a message informs you that your request was submitted successfully.



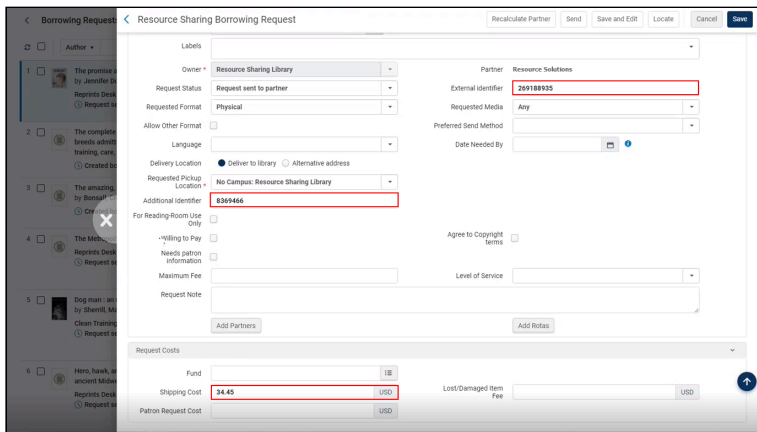
Message that the request was successfully submitted

The request partner updates to **Research Solutions** and the status updates to **Request sent to partner**.



Updated lender and status

The **External identifier**, random number (**Additional Identifier**), and **Shipping Cost** are all updated with details supplied by Research Solutions.



Research Solutions details

When Research Solutions fills the request, the file becomes available for download. If Research Solutions is unable to file the request, a note is added to the request that the request cannot be downloaded.

The screenshot shows the 'Borrowing Requests' interface. On the left, a list of requests is displayed with columns for request ID, title, requester, and status. On the right, a detailed view of a request is shown, including metadata like publication date and volume/issue information. A red box highlights a 'Notes' section containing a system message: 'The request sent to Reprints Desk cannot be downloaded. Please contact Reprints Desk for details.'

Request cannot be downloaded

APIs

See <https://developers.exlibrisgroup.com/rapido/>.

Via ILS Mode

When Rapido is set to work in the **via ILS mode** both borrowing and lending related actions are expected to be managed in the library's ILS, which is integrated with Rapido using the Alma APIs. In this mode of operation, the ILS uses the APIs to:

- Pull request information from Rapido
- Update requests in Rapido, for example:
 - Update Rapido that a lender request should be considered shipped
 - Update Rapido that a borrower request should be considered received

In order to set up the APIs, the member configuration enables the parameters that the ILS should use to communicate with Rapido. A dedicated Rapido via ILS tab should open when using the **Configuration > Resource Sharing > Members**.

Rapido via ILS APIs are currently internal APIs, used to integrate Rapido in a via ILS mode with:

- Polaris
- Sierra
- Koha

The screenshot shows the 'Edit Rapido via ILS' configuration page. It features several tabs: 'Member Attributes', 'Physical Items Lending Policies', 'Digital Lending Policies', 'Borrowing Policies', and 'Rapido via ILS'. The 'Rapido via ILS' tab is selected and highlighted with a red box. Below the tabs, there are sections for 'Incoming Definitions' and 'Rapido via ILS'. The 'Incoming Definitions' section includes fields for 'Rapido OAuth2 params', 'Authentication OAuth2 endpoint', and 'Key', along with a 'Generate Secret' button. The 'Rapido via ILS' section includes fields for 'Library Code' and 'Agency code', both set to '10002'.

Rapido via ILS Tab

Use the **Generate Secret** button to create a secret. Together with the automatically generated key that can be copied from this screen, the key and secret are used to authenticate the ILS API calls to Rapido. Use the **Copy to Clipboard** link after using the Generate Secret button in order to capture the generated secret.

The Library Code is the value used in the APIs as the `borrowerCode\lenderCode`.

The Agency Code is the value used in the APIs as the `patronAgencyCode` and the `itemAgencyCode`.

Rapido-Rialto Integration

The following user roles are required to search Rialto from Rapido requests in Alma:

- Selector
- Selector Limited
- Purchasing Operator
- Purchasing Manage

This integration enables library staff to place orders in Rialto seamlessly from a request, ensuring workflow continuity. Users can easily navigate between the Rialto market, cart, and resource sharing requests. Rapido institutions can utilize Rialto to order highly requested titles, unavailable books from lending partners, or items that meet other purchasing criteria. When selecting the **Search in Market** action, the Rialto results are displayed in a slider window, enabling you to purchase materials in a streamlined end-to-end workflow.



Search in Market

Key Integration Features

- **Search in Market:** Navigate and perform actions within the Rialto market.
- **Resource Sharing Information:** View details in the right sliding panel.
- **Borrowing Request Options:** Choose to close the borrowing request in the shopping cart or leave it open.
- **Link Offers:** Add offers to the cart or a list.
- **Discovery Badge:** Display a badge when a title is linked to a borrowing request.
- **Post-Purchase Processing Status:** Track the status after purchasing.

Searching the Market

From the Borrowing Request screen, users with Rialto roles can use the **Search in Market** action for physical format requests. This action searches the marketplace using citation metadata, similar to workflows for a purchase request or a Leganto search.

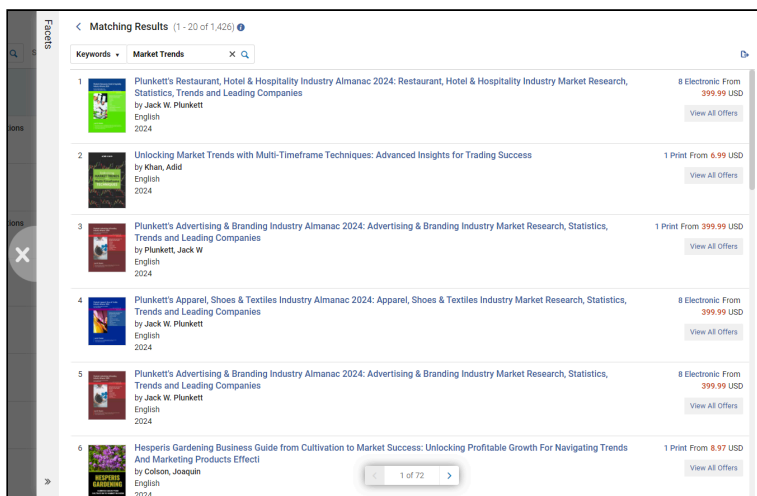
Context is preserved when navigating back, returning the user to the borrowing requests page focused on the request that triggered the workflow. All facets and the page number are preserved, ensuring, for instance, that if the search was launched from page 3 of a faceted list, the user returns to page 3 with the same facets selected.

Note

All actions associated with conducting a search are available when selecting the **Search in Market** action.

From the slider window, you can refine your search results by:

- Keywords
- Author
- ISBN
- Title



Matching Results

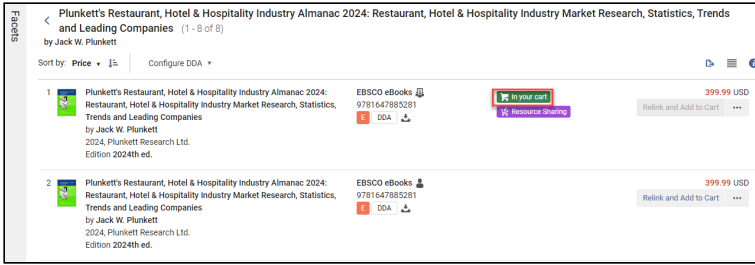
To identify the best offer, expand the right pane to view information for associated holdings and courses along with borrowing request from which the search was initiated, including the title, author, ISBN, requested format, requester name, borrowing request status, and internal identifier.

When the resource is located, the **View All Offers** button displays the available offers. The relevant offer can then be linked to the borrowing request and added to your cart for purchase.



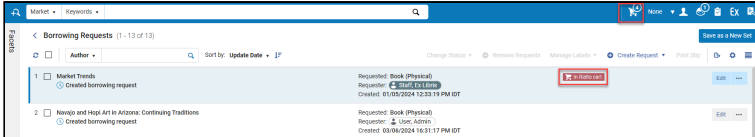
Link and Add to Cart

The Rialto **In your cart** medallion is added to your item and added to your cart.



In your cart

The Rapido request indicates that the item was added to the shopping cart.



In Rialto cart

Once the item is in your Rialto cart, users with a **Selector** role can keep the borrowing request open or close the request; however, requests closed by a Selector or not actually closed until a user with an **Approver** role completes the purchase.



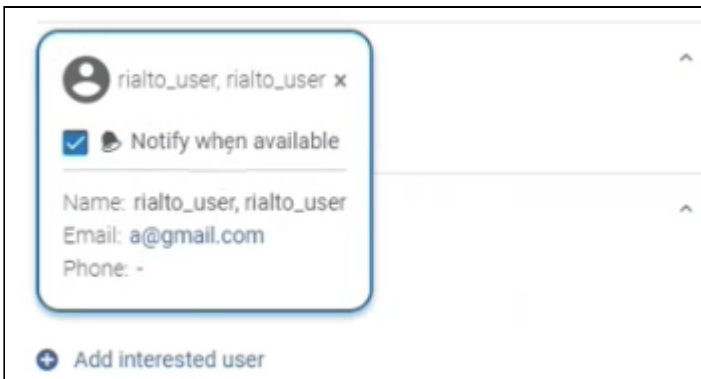
Close request or Send for approval

For more information, see [Shopping Cart Options](#).

Closing the Request

Libraries can close a resource sharing request if the local user's needs are met by a copy acquired through Rialto, or if the library decides not to pursue the request with resource sharing partners. Closing the request updates the status to **Cancelled by Staff** and removes the request from the user's library card account.

The requester's details are added to the cart within the internal note. Staff can add the requester to the **Interested user cart** field for notifications.



User cart details

Users do not receive a cancellation notice by default. To notify the requesting user, populate the interested users field from the **Add interested user** form.

Libraries can keep a request open to consider the item for purchase while filling the existing resource sharing request from their Rapido network.

Notification Preferences

Rialto maintains Alma configurations in the Customer Parameters for **notify_interested_user** preferences (**Configuration > Acquisitions > General > Other Settings**).

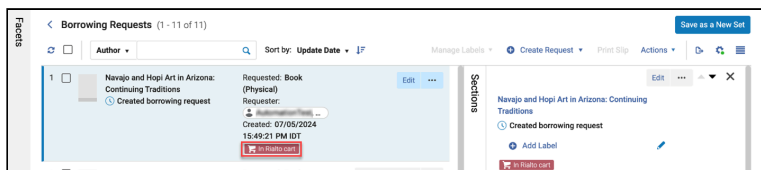
Notification types and additional interested users can be added in the cart. Notification actions include:

- Notify When Received — Selected by default for physical items. Notifies the user when the item is received in the Acquisition Department. If the item is still **In Process**, an email is sent when the task is **Done**.
- Hold Item — Sends a Physical Item Request notification when the item is scanned in by the item's Circulation Desk location and the **Hold Item** option is checked.
- Notify Upon Cancellation — Notifies the interested user if the PO is cancelled.

Rialto Processing Status Visible on Request

When a Rialto offer is linked to a borrowing request, the Rialto badge updates to reflect the current processing status. The statuses include:

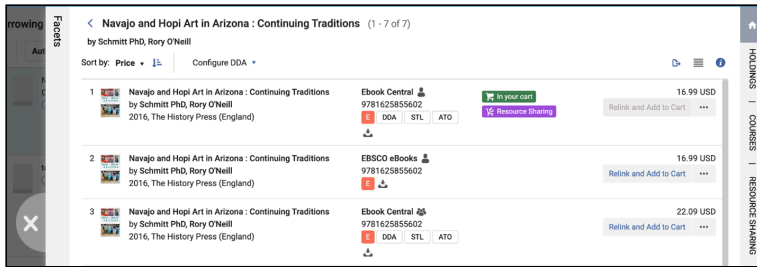
- In Rialto Cart — The title is in the cart or awaiting order approval. This status is displayed when the borrowing request remains open after linking.
- On Order — The order has been placed.
- Complete — The item has been received or activated.
- Rejected — The order is rejected by an approver.
- Cancelled — The order is cancelled.



Rialto status on Borrowing request

Rialto View and Actions

When a title is linked to a borrowing request, a Resource Sharing badge is displayed. Users with the appropriate permissions can select a link from the offer details to navigate directly to the borrowing request.



Rialto offers

Borrowing Request Linked to Offer

Once an item is in the Rialto cart, the next steps depend on your role within the institution:

- **Selector Role:**
 - Submit individual offers within the cart for approval to the Purchasing Manager.
 - The Purchasing Manager reviews the order and can approve or reject individual offers.
 - Upon approval, Rialto generates a Purchase Order and sends it to the vendor.
 - Monitor the order's real-time progress from the Order History page. See [Monitoring the Order Status](#).
- **Purchasing Operator Role:**
 - Check out individual offers within the cart yourself.
 - Rialto generates a Purchase Order and sends it to the vendor.
- **Rialto Manager Role:**
 - Review and check out the orders made by the selection staff.

For more information, watch [Ordering](#) (3:00 min) and [Order Approval](#) (3:44 min).

For additional information, see [Submitting Cart to Approval](#).