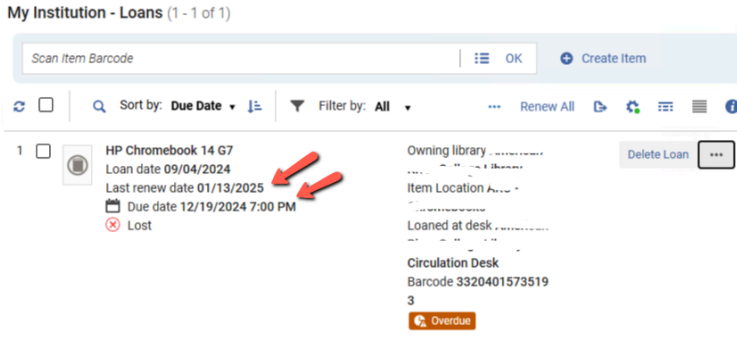


Why is the 'last renew date' updated when the renewal failed?

- **Product:** Alma
- **Product Version:** April 2024
- **Relevant for Installation Type:** Multi-Tenant Direct, Dedicated-Direct, Local, TotalCare



The field refers to any attempt to renew, whether it was successful or not, and it doesn't mean that the item was actually renewed on that date. This was confirmed by our developers as the expected behavior.

- **Article last edited:** 22-04-2025