
Rapido 2026 Release Notes

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Main Features

Configuring the Additional Information Field on Request Forms

April 2026 Fulfillment and Resource Sharing



CERV Enhancement (ID#1276)

A new **Additional Information** field is now available in Rapido digital request forms for Primo VE and Primo NDE. Libraries can configure the values in the new code table that patrons select when submitting a request, and those selections are passed to the lending library. This improves request accuracy and reduces delays caused by missing borrower notes.

Request Digital Version

Note the Interlibrary Loan Code for the United States
Check before requesting

Email
* Use different email

Different Email

Chapter Title
Chapter Title Response

Chapter Author

Chapter Number
* Chapter Number Respons Volume

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Level Of Service

Additional Information

Primo VE Additional Information field

REQUEST DIGITAL VERSION

Note the Interlibrary Loan Code for the United States Check before requesting

Email *

Chapter Title

Chapter Author

Chapter Number *

Volume

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Level Of Service

Additional Information

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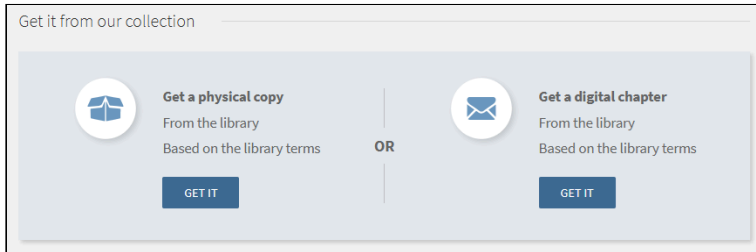
Primo NDE Additional Information Field

For more information, see [Configuring the Additional Information Field on Request Forms.](#)

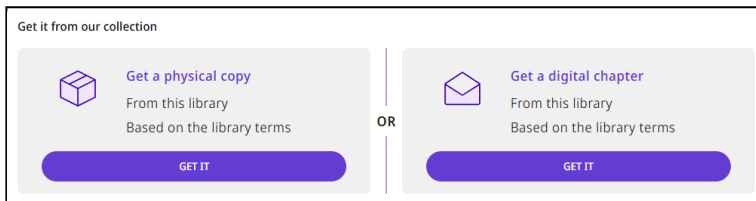
Customize Policy Terms for Self-registered Users

April 2026 Rapido

Rapido now provides dedicated offer tiles for self-registered users, ensuring that these partners see fulfillment options that reflect services available directly for their institution. The new tile layout and labels are customizable, allowing libraries to present clear, library-specific messaging for both **Physical** and **Digital** requests to their self-registered partners.



Primo VE Self-Registered Tile



Primo NDE Self-Registered Tile

For more information, see [Customizing Rapido Tiles for Self-Registered Users](#).

Hide Pickup Location Field for Digital Resource Sharing Requests

March 2026 Fulfillment and Resource Sharing



CERV Enhancement (ID#8562)

Institutions now have the option to hide the **Pickup Location** field for the Digital Resource Sharing Request form and the Blank Resource Sharing Request Form (**Digital** format). This reduces confusion when no physical pickup location is required. The parameters for this option are configured in [Configuration > Fulfillment > General > Other Settings](#).

For **Primo VE** and **NDE (Next Discovery Experience)**:

- **rs_hide_pickup_location_for_digital** — When set to `true`, the **Pickup location** field is hidden for digital requests.
- **rs_default_pickup_location_when_hide** — Defines the default pickup location when the field is hidden.

Resource Sharing Request

TOP
SEND TO
GET IT
DETAILS
TAGS
VIRTUAL BROWSE
LINKS
EXPLORE

Citation type Book Article

Title
* The social misconception

Author
Hamilton, Richard F.

Edition

ISBN
0300063458 (cloth : alk. pap)

Publisher
Yale University Press,

Publication year
1996.

Pages

Format Physical Digital

Address

Email
your.name@exlibrisgroup.com

Comment

Pickup Location field removed

For Rapido Digital Requests:

- For NDE, the **Pickup Location** field is already hidden for Rapido digital request offers. If `rs_default_pickup_location_when_hide` is configured, this configuration is applied when assigning the default pickup location.

For more information, see [Request Forms](#) and [Resource Sharing - Other Settings](#).

A New Role to Configure Temporary Inactive Resource Sharing Library

March 2026 Fulfillment and Resource Sharing



Idea Exchange

The new **Temporary Inactive Resource Sharing Library** option is available to designated library staff with the **Fulfillment Services Manager** and **Fulfillment Administrator**. It can be enabled for **Fulfillment Operator** roles via a support ticket. Staff with these roles can set the library temporarily inactive for lending by adding an **Inactive Date Range (Fulfillment > Resource Sharing > Temporary Inactive Date Ranges)**. This gives libraries greater flexibility in managing their lending services and reduces the administrative workload associated with managing temporary closures.

Temporary Inactive Date Ranges

Library	Turn Off Lending For
1. Resource Sharing Library	Everything

Add inactive date range

Resource sharing library *

Turn Off Lending For *

Everything
 Physical
 Digital from physical

Inactive dates range

Add Close Add and Close

Temporarily Inactive Date Ranges

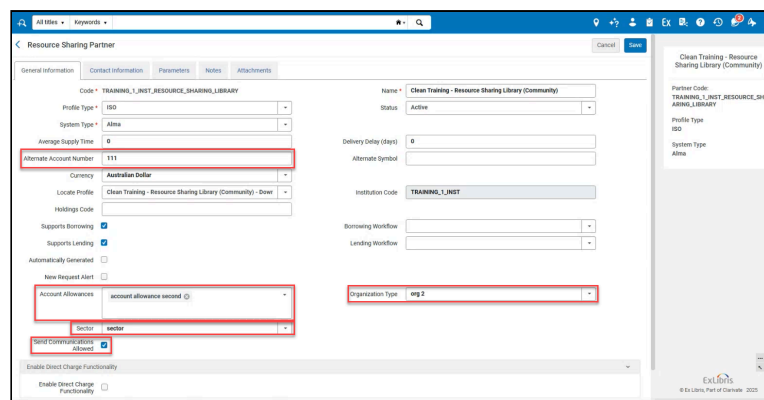
For more information, see [Temporary Inactive Date Ranges for Lending](#).

New Partners Fields in Resource Sharing Partner Record

February 2026 Rapido

Additional fields have been added to the **Resource Sharing Partner** record (**Fulfillment > Resource Sharing > Partners**) to enable further customization. The following fields have been added:

- **Alternate Account Number** — a free text field that, in addition to an alternate symbol, allows for additional information to be stored on the partner record.
- **Account Allowances** — populated by customizable drop down options. Multiple selections can be made to designate additional partner information.
- **Sector** — populated by customizable drop down options to allow for additional information to be stored on the partner record.
- **Send Communications Allowed** — A yes/no value. Some libraries may want to note if marketing materials can be delivered to partners.
- **Organization Type** — populated by customizable drop down options to allow for additional information to be stored on the partner record.



Resource Sharing Partner

For more information, see [Customizing Partner Fields](#).

Location Level Best Copy for Fulfilling a Request

February 2026 Fulfillment and Resource Sharing

Currently, transit time rules are used to define both the transit time for items and to determine which is the closest (preferred) item for fulfilling the request. Until now, the transit time was defined at the library level. It is now possible to use the Transit Time rules to also determine the best copy for a request based on its location within the library. A new checkbox **Do not use for Transit Time Calculation** enables selection by location, allowing libraries to define transit times for specific storage areas and prioritize locations. This provides more precise control over which copy is chosen for both patron and lending requests.

Transit Time Rules Editor

For more information, see [Configuring Transit Time Rules](#).

New Notes in Deliver Digital Documents Page

February 2026 Fulfillment and Resource Sharing



NERS Enhancement (ID #7472)

It is now possible to add two new notes, **Internal note** and **Note to partner**, when using the Deliver Digital Documents to fulfill a document delivery request. This improves the communication with borrowers and the ability to record internal information when supplying a document delivery service. The notes are not communicated to RapidILL partners.

New notes

Prioritizing Locations for Fulfilling Digitization Request

February 2026 Rapido

It is now possible to assign a digitization priority level to a location. Lending requests may be fulfilled by different copies from different locations, adding efficiency and accuracy to the digitization process. When libraries have physical holdings in multiple locations, the library may prefer to lend from some locations over others. When multiple copies exist for a title requested for digitization or Ship Digitally, locations can now be prioritized through an optional setting. This way, lenders can use automations to support lending from preferred locations, adding efficiency and accuracy to the digitization process.

Digitization Priority

For more information, see [Prioritizing Libraries and Locations for Digital Activation](#).

New Input and Output Parameters for Shipping Cost Lender Rules

February 2026 Rapido

You can now configure additional input parameters to refine shipping cost rules. The new input parameters are:

- **Location of supplied item**
- **Organization Type from the partner record**
- **Material Type of supplied item**
- **Shipping Country from the partner record**
- **Currency from the partner record or resource sharing library (see [Currency Handling](#))**

A new **VAT** output parameter allows applying VAT charges when needed.

Shipping Cost - Lender Rules

Additionally, when an institution configures shipping cost lender rules with an input parameter that relates to an item (such as **Location** or **Material Type**), the shipping cost cannot be calculated immediately when the screen loads, because the item has not yet been selected. For additional clarity, Rapido now displays an information icon (i) next to the Shipping Cost field. Selecting this icon displays a message **The Shipping cost will be calculated after the item is selected**. This enhancement improves transparency and helps staff understand when and how shipping costs are determined during the lending workflow.

New Information Icon

For more information, see [Configuring Shipping Cost Lender Rules](#).

Shipping Items Without a Barcode

February 2026 Fulfillment and Resource Sharing

It is now possible to ship items that do not have barcodes. Previously, shipping an item required a barcode. Now, Rapido supports shipping items using their **Item ID** when a barcode is not available.

Barcode	Process Type	Item ID
1 -	Resource Sharing Request	23512000000713
2 -	Checked In	23430499000712
3 -	Resource Sharing Request	23512000000713

Item ID

For more information, see [Managing Rapido Borrowing Requests](#) and [Managing Rapido Lending Requests](#).

Temporarily Disable Lending for Different Formats

January 2026 Rapido

Lenders now have the ability to selectively disable specific lending services rather than disabling all services. Previously, lenders could only disable all lending operations at once. Now they can decide whether to disable **Everything** or just certain types, temporarily disable **Physical** lending while keeping digital services active, or temporarily disable **Digital from Physical** lending while continuing physical shipping or electronic lending.

This provides lenders with more flexibility to handle temporary disruptions without having to fully stop their lending services.

Temporarily inactive for lending

For more information, see [Temporarily Disable Lending for Different Formats](#).

Additional Enhancements

- **April 2026 Rapido**

New fields, **Tracking Number** and **VAT Fee Amount** are now available in the **Borrowing Requests** and **Lending Requests** Subject Areas for Rapido Analytics. These fields enable reporting on tracking numbers and VAT fees, providing institutions with more complete resource-sharing data.

For more information, see [Borrowing Requests \(Resource Sharing\)](#) and [Lending Requests \(Resource Sharing\)](#).

- **March 2026 Fulfillment and Resource Sharing**

New fields, **Partner Account Allowances**, **Partner Sectors** and **Partner Organization Type**, are available for recording additional information on resource sharing partner records. Libraries can report on partner information to evaluate their resource-sharing service, including fill rates, volume, charges, and request types, in relation to partner parameters.

For more information, see [Customizing Partner Fields](#).

- **March 2026 Rapido**

Rapido introduced interim changes in March to prepare for enhanced specific-edition handling in an upcoming release. The **specific edition** checkbox is no longer automatically selected for manually created requests, and Rapido form submissions no longer assume that the requester is only seeking that edition during the locate process. These changes reduce unnecessary routing into the upcoming specific-edition workflow.

- **March 2026 Fulfillment and Resource Sharing**

A new **View locate History** action is now available for **Borrowing Requests**. This action shows the job information for the last locate job that ran for the request when the request partners are peer-to-peer ISO Alma resource sharing partners, allowing customers to review the locate report and understand why the locate passed or failed. The log opens in a sliding pane and is filtered to show only the locate jobs related to that request. The action appears only for requests created after the implementation of this feature.

For more information, see [View Locate History](#) and [Resource Sharing Borrowing Request Actions](#).

- **February 2026 Rapido**

The shipping screen for physical items now displays the request title in addition to the External ID. This helps staff confirm they are shipping the correct item before completing the process.

- **January 2026 Analytics and Insights**

The field **Rapido Manual Request** has been added to the **Rapido Attributes** folder in the **Lending Request (Resource Sharing)** and **Borrowing Request (Resource Sharing)** Subject Areas. This field indicates when staff manually send a request to a Rapido partner under Rapido pod terms. It is useful for tracking frequency overall, by partner, or in comparison to mediated/unmediated requests.

For more information, see [Borrowing Requests \(Resource Sharing\)](#) and [Lending Requests \(Resource Sharing\)](#).

- **January 2026 Rapido**

New Fields have been added to both borrowing and lending requests.

- **Tracking Number** field for communicating a value to partners is now available in the request attributes section of borrowing and lending requests.
- **VAT** and **Total Cost** fields; Rapido requests now include a VAT field and an automatically calculated Total Cost field within the request cost section.
- Tracking number and VAT fields are also available in the borrowing and lending APIs.
- Currency handling within the **Request Cost** section can now reflect the partner's currency. Currently, the currency reflected in **Request Cost** is defined in [Configuration Menu > Acquisitions > General > Currency Subset](#). To have the request cost reflect in the partner's currency, configure ([Configuration > Fulfillment > General > Other Settings](#)) `rs_use_partner_currency` to **true**. The default value is false. If `rs_use_partner_currency` is set to **true** and the request cost field is populated, the currency value changes to reflect the value of the currency defined on the **General Information** tab of the partner ([Fulfillment > Resource Sharing > Partners](#)).

For more information, see [Managing Borrowing Requests](#), [Managing Lending Requests](#), and [Currency Handling](#).

- **January 2026 Rapido**

For libraries that have enabled the Next Discovery Experience (NDE), there is now the option to completely hide the **Get it from other locations** section when display logic rules use **hide service**, and no results with offers are available. This enhancement is part of ongoing development focused on NDE.

For more information, see [Hide Get It From Other Locations](#).

Resolved Issues

- **April 2026 Rapido SF: 07135484 08293333 08333800**
Previously, owning borrowing libraries on **Borrowing Mediation Rules** were mistakenly listed as borrowing request labels. This was fixed.
- **April 2026 Rapido SF: 07237369**
In some cases, requests created via **Discovery** skipped viable locally managed PODs. This was fixed.
- **April 2026 Rapido SF: 08121187**
In some cases, Rapido tiles did not load properly. This was fixed.
- **April 2026 Rapido SF: 08309177**
Previously, the exported file did not include the **Rapido Partner** field, making it impossible to identify which partners were configured as Rapido Partners in the exported data. This was fixed.
- **April 2026 Fulfillment and Resource Sharing SF: 08117060**
Previously, the **Download Electronic Resource** screen for lending requests did not display any results for limited-coverage portfolios or dateless lending requests. This was fixed.
- **April 2026 Fulfillment and Resource Sharing SF: 08332647 08327345**
Previously, when the ship digitally failed, lending requests were marked as **shipped digitally**, even though they were not actually shipped. This was fixed.
- **April 2026 Fulfillment and Resource Sharing SF: 08294270**
Previously, the long DOI format did not populate when performing a manual borrowing request. This was fixed.
- **April 2026 Rapido SF: 08349298 08359155**
Previously, Alma automatically rejected all RapidILL **Lending requests**. This was fixed.
- **March 2026 Rapido SF: 06810659**
In some cases, the **Request** button on the Rapido physical tile in Discovery remained disabled. This was fixed.
- **March 2026 Rapido SF: 08093092**
Previously, discovery search results sometimes displayed incorrect services in the brief. This was fixed.
- **March 2026 Rapido SF: 08109900**

In some cases, navigating between discovery results caused parts of the Rapido tiles to display incorrectly. This was fixed.

- **March 2026 Rapido SF: 08165919 08286703**
Previously, digital shipping could last longer than expected. This was fixed.
- **March 2026 Rapido SF: 08216125**
Previously, a mobile responsiveness issue prevented the **To page** field from appearing on the request form when viewed on mobile devices. This was fixed.
- **March 2026 Rapido SF: 07910242**
Before the fix, moving from a locally managed pod to a manually added partner resulted in stale pod information remaining. This was fixed.
- **March 2026 Rapido SF: 08084567**
Previously, the **PrimaResourceType** code table did not include the **archival_material_manuscript** type, which limited how this material could be classified in Rapido. This was fixed.
- **March 2026 Rapido SF: 08061443 08327965**
Previously, when the **rapido_rs_barcode_for_same_inst_requests_prefix** parameter was set to `true`, the Rapido barcode did not appear in the **Received Items** screen, leading to inconsistent behavior. This was fixed.
- **March 2026 Rapido SF: 08215948**
Previously, expired **Resource Sharing** requests were not updated on the borrower's side when the RS library's Rapido symbol was empty, because the lender did not send the RS library's ISO symbol in the **Responder ID** of the expired message. This was fixed.
- **March 2026 Fulfillment and Resource Sharing SF: 08239728**
In some cases, the **Show File action** was not working. That was fixed
- **March 2026 Fulfillment and Resource Sharing SF: 08282063**
In some cases, Rapido tiles were not displayed for users who were not logged in. This was fixed. If customers prefer to hide these tiles for non-logged-in users, they can adjust the setting under **Configuration > Resource Sharing > Hide Rapido Options** and enable the checkbox **Hide section when user is not logged in**.
- **March 2026 Rapido SF: 08290338**
Previously, failures in the **RapidoRunMediationAndSendRequestJMSJob** could result in multiple Rapido requests being created because the database transaction was rolled back while the non-transactional partner send still executed, and the duplicate check on the lender side did not always use the correct library ID. This was fixed.
- **March 2026 Rapido SF: 08286058**
In some cases, the **Renewal Job** failed. This was fixed.
- **March 2026 Fulfillment and Resource Sharing SF: 08317665 08316927**
Previously, **Recalculate Partner** and **Reset Rota** actions did not re-add partners that were already in the rota. This was fixed.
- **March 2026 Fulfillment and Resource Sharing SF: 08149652**
In some cases, the **Rota** template page did not display correctly. This was fixed.
- **March 2026 Fulfillment and Resource Sharing SF: 08185960 08257107 08218646 08285960 08259743 08259682 08293979**
Previously, a temporary CZ outage occurred during the first attempt to retrieve information, causing a runtime exception that resulted in duplication. This was fixed.
- **March 2026 Fulfillment and Resource Sharing SF: 08105010**
Previously, staff could not set a shipped item to **Lost** when the borrowing request was associated with an **NCIP partner**. This was fixed, and a **Lost** action has been added that updates the borrowing request without sending a general message, enabling staff to set the item to **Lost** in these cases.
- **March 2026 Fulfillment and Resource Sharing SF: 08192435**
Previously, the **ISO 18626** message sent from Alma to Tipasa included incomplete or truncated data in the **Volume** and **Issue** fields. This was fixed.
- **March 2026 Rapido SF: 08206716**
Previously, the **RS return slip** letter did not include request labels. This was fixed.
- **March 2026 Fulfillment and Resource Sharing SF: 008234435**
Previously, deselecting **I only need a specific chapter** did not remove chapter information from the **Alma Borrowing Request**. This was fixed.

- **February 2026 Rapido Release Update**
There are no issues for the February Release Update.
- **February 2026 Rapido SF: 08108260**
In some cases, selecting the **Agree to copyright terms** checkbox on digital Rapido request forms did not persist, causing the checkbox to appear unchecked on the borrowing request. This was fixed.
- **February 2026 Rapido SF: 08242944**
Previously, self-registered partners could not be saved, and their tabs could not be accessed because password handling for **Active Directory** users did not work correctly. This was fixed.
- **February 2026 Rapido SF: 08167525 08170564**
Previously, when the Display Logic Rule (DLR) **Hide service Rapido Physical Offer with Offer with no known terms** was enabled, terms were not displayed for Rapido physical title offers when viewing journal resources, which caused offers to appear incomplete or hidden unexpectedly. This was fixed.
- **February 2026 Rapido SF: 08169318**
Previously, an error appeared when **detach from mms** was performed for the network record. This was fixed.
- **February 2026 Fulfillment and Resource Sharing SF: 08186877**
Previously, the measure **Days of Request to Material Arrival** was not accurate. This was fixed.
- **February 2026 Rapido SF: 08221966 08289886**
Previously, when a member belonged to more than one hybrid pod, not all partners appeared in the **Override Pod Policies** configuration. This was fixed.
- **February 2026 Rapido SF: 08244386**
In some cases, **verify patron** was not working. That was fixed.
- **February 2026 Rapido SF: 08132846**
Previously, when users edited the list of participating items in Rapido, some items were not displayed, causing incomplete visibility and configuration issues. This was fixed.
- **February 2026 Fulfillment and Resource Sharing SF: 08152977**
In some cases, partners originating from the Network Zone received incorrect information from the Community Zone. This was fixed.
- **February 2026 Rapido SF: 08169326**
Previously, **Fill Locally** workflow sometimes created a lending request to the wrong member. This was fixed.
- **February 2026 Rapido SF:**
Previously, for Rapido customers, if the WorldShare NCIP partner was set to close requests during export, the requests did not actually close as expected. This was fixed.
- **February 2026 Rapido SF:**
Previously, the level of service (digital or physical) in **Primo VE** and **NDE** was not being populated in lending requests for self-registered users. This was fixed.
- **January 2026 Rapido SF: 07890762**
In some cases, when selecting the **Home Delivery** option, the **Offer Request** button remained disabled. This was fixed.
- **January 2026 Rapido SF: 07950916 07826573 08184050**
When `check_patron_duplicate_borrowing_requests` parameter is enabled, the create date is now ignored, allowing the system to detect and prevent duplicate requests regardless of their creation timestamps.
- **January 2026 Rapido SF: 08059980**
Previously, policies were deleted and recreated when the **Supplies physical items** setting was accidentally deactivated. This was fixed.
- **January 2026 Rapido SF: 08097680**
Previously, the **Date needed by** field in PrimoVE was displaying a mandatory message on the field itself. This was fixed.
- **January 2026 Rapido SF: 08142676**
Previously, the lending offer selection workflow for manual Rapido requests did not always match offers accurately, which could result in selecting the wrong lending partner or ignoring member borrowing policies. This was fixed.
- **January 2026 Rapido SF: 08165059 08209231**
In some cases, two borrowing requests with the same external ID were created. This was fixed.

- **January 2026 Rapido SF: 08180023 08191179**
Previously, there was an issue with the address formatting in **ALA** PDF form. This was fixed.
- **January 2026 Rapido SF: 08215535 08255677 08204866**
Previously, some lending requests were created with excessively long external identifiers. This was fixed.
- **January 2026 Rapido SF: 08237232**
Previously, the **Ship Digitally** flow could fail when the system attempted to validate the publication date because the root element of the publication date string was missing or malformed, resulting in errors instead of proper handling. This was fixed.
- **January 2026 Fulfillment and Resource Sharing SF: 08225754**
Previously, the full display record would sometimes load before the view configuration was ready, causing the display of record details to be incomplete or incorrect. This was fixed.