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## Alephino

# Alephino

- **Product Documentation**

[No image available](#)

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Access the latest documentation for Ex Libris products

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- Anleitungen und Dokumentationen (Deutsch)
  - Documentation and User Guides (English)
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- **Training**

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Learn new skills and get certified with our tutorials, recorded training and other materials

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- Alephino - Basics (German)
  - Alephino - Search (German)
  - Alephino - Acquisitions (German)
  - Alephino - Cataloging (German)
  - Alephino - Circulation (German)
  - Alephino - Items management (German)
  - Alephino - Serials management (German)
  - Alephino - Web Service Module (German)
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- **Knowledge Articles**

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Answers as provided by our product analysts, to commonly raised questions.

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- Add an IP Address to Access Ex Libris Products Through Hosted Server Firewall
  - Aleph 20 and end of Oracle support for 11.1.0.7
  - Are Virtual HyperV and Linux Containers environments supported?
  - Can a closed Salesforce case be re-opened?
  - Chrome browser identifies connection as "Not Secure"
  - Customer ability to close Salesforce Cases
  - Datenpool gesperrt
  - Ex Libris Offices' IP Addresses
  - How Does the Delivery Process Work in Primo?
  - How do I request a Support Portal Login for a new staff member?
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- How to create a new field in Alephino
  - How to create a new index in Alephino
  - How to determine what codes to enter for the Vendor EDI Attributes?
  - Identifying internal IP addresses
  - Setup Email Preferences to Subscribe to Ex Libris Mailing Lists
  - SRU Server
  - SSL 3.0 Vulnerability ("POODLE")
  - What does "ETD" stand for?
  - What procedure should be followed to alert Ex Libris of a system down?
  - Wie kann ich definieren, welche Signatur im OPAC angezeigt werden soll (MAB)?
  - Wie kann ich die Datenbank entsperren bei Meldung "Datenpool gesperrt"?
  - Wie kann ich im OPAC den Standort anzeigen lassen (MAB)?
  - Wie man Benutzerdaten über die PLIF-Schnittstelle in Alephino austauschen kann
  - Wie man den Alephino Web OPAC anpassen kann
  - Übernahme des Unterfeldes 089\$n von Aleph-Verbund-System nach Alephino
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