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## DigiTool

# DigiTool

- **Product Documentation**

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- 01- Introduction to DigiTool Version 3
  - 02- DigiTool version 3 - Resource Discovery Module
  - 03- DigiTool Version 3 - Deposit Module for Depositer
  - 04- DigiTool Version 3 - Deposit Module for Approver
  - 05- DigiTool Version 3 - Deposit Management Module
  - 06- DigiTool Version 3 - Ingest and Loading
  - DigiTool - New Enhancements in Service Pack 28
  - DigiTool 3.3
  - DigiTool How to...
  - DigiTool PDS Configuration
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- **Knowledge Articles**

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Answers as provided by our product analysts, to commonly raised questions.

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- "You have not performed a search" error message
  - Add an exception to Java Control Panel to enable DigiTool file upload applet
  - Add an IP Address to Access Ex Libris Products Through Hosted Server Firewall
  - Add a Field to DigiTool Repository Search
  - Add a Language to The DigiTool User Interface
  - Add file extensions to repository search drop-down list and delivery rules
  - Aleph 20 and end of Oracle support for 11.1.0.7
  - Allowing patrons to place holds on titles they already have on loan
  - Alma / Primo Email synchronization
  - ANA: Reports using Title\_Details return no data if BIB\_FORMAT\_DISPLAY is empty
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## Apostrophes in Digitool Repository Replications

- Archive objects appear in METS TOC
- ARC 4.0 : Circ-Logger: Minimum date invalid in configuration file
- ARC 'Local Sum' not always reflecting Aleph 'Local Amount'
- Are Virtual HyperV and Linux Containers environments supported?
- Aware 3.19.3.4 does not create JP2
- Backup on Two-Task servers
- Browse External Headings - Z39 target
- Can't connect to Meditor - or very slow connection to Meditor - on port 6881
- Can't create thumbnails/ full-text indexes from some PDFs, why?:
- Can't run dtle/dtl\_shutdown\_all\* - rep00 is hanging
- Cannot connect to the pc\_server port 6881 remotely via the Meditor client.
- Cannot scroll to all search results in Resource Discovery
- Can a closed Salesforce case be re-opened?
- Change Default Display Type in Resource Discovery (Brief, Table, Full)
- Change the Default Ports in Digitool
- Changing date display settings.
- Changing default highlighted button in Meditor dialog boxes
- Chrome browser identifies connection as "Not Secure"
- Command line Tools for Ingest in DigiTool
- Creating private collections that won't display in the Simple Search window
- Customer ability to close Salesforce Cases
- Determine Version of OpenSSL Software used by an Ex Libris Product
- DE search returns an error if one of the fields is a date
- Digitool BIRT reports don't load after implementing SSL
- DigiTool Customization
- Additional Digitool JBOSS Hardening
- DigiTool JBoss Vulnerability
- DigiTool Metadata Global Changes Job Guidelines
- Digitool Service Pack 3.4.4
- DigiTool Training - Maintenance recommendations - May 28 and June 3, 2008
- DigiTool Training - Search engine coverage/publishing - October 27 and 28, 2008
- Disable localhost\_access logging in Digitool
- Does new Voyager location impact Primo Extracts?
- Enable PDF Delivery to mobile devices from Digitool
- Error when opening image\_niso technical MD via the meditor
- Ex Libris Offices' IP Addresses
- Full Text Search - Repository
- Full text search results
- Getting Oracle error: io\_z312p\_write/ORA-00001: unique constraint violated messa

## Google Scholar Integration in DigiTool

- Harvesting of PID for RD when there are manifestations
- Harvest hangs
- Harvest run time
- Heap space errors in Harvester\_direct process
- How are DigiTool objects counted for license purposes?
- How can harvest locks can be prevented
- How do I create Collection Management Group?
- How do I request a Support Portal Login for a new staff member?
- How to add an advanced search field in Resource Discovery
- How to add a field to the Advanced Search in RD
- How to add a local Dublin Core field
- How to add a new country code into the list used by MARC 008?
- How to add more attributes in "Control Section Attribute Assignment" Task
- How to change thumbnail size in DigiTool
- How to create a deep link in DigiTool
- How to create a search base for a collection with different banner?
- How to delete sets of manifestations
- How to edit a record found in the resource discovery in Meditor?
- How to identify records in a DC-XML file that have no file streams?
- How to kill an Oracle database session
- How to make the source record number display in Primo search results
- How to re-start the Apache server (or stop and then start)
- How to re-start the JBOSS application server.
- How to re-start the Web server.
- How to run re-index job from a list of PIDs
- How to sort results by date in resource discovery?
- How to toggle between XML editor and DC form editor
- How to update the email content that is sent when you email records from RD?
- Identifying internal IP addresses
- IE9 known issues.
- Implement Location Sort Order for Voyager VPRIMO
- Inaccurate results in METS viewer search
- Increase JBOSS Memory Allocation in DigiTool
- Ingest Fails
- Ingest is adding access rights metadata to thumbnail images
- Ingest of Large Files Failing Due to Time-Outs
- Install DigiTool Meditor Client on Windows10 including 64bit
- Is there a way to make the pc and web servers restart routinely/automatically?
- lock" icon in RD is displayed or not displayed randomly

Manual update of service pack configuration files [UTIL-SP-1-1]

- Multi-Mets Zip files
- PDS version
- Problems accessing Ingest and Deposit modules
- Reload Repository Configuration" job fails to reload i18n files
- Replacing stream in Meditor corrupts METS view and structMap rendering. Scena
- Repository Search date fields
- RHEL4 EOL
- Running mod\_jk over SSL with Apache 2.2.22 (SP 3.4.0+)
- Run harvest from the command line in Digitool
- Scheduled harvests are not running, and can't start the batch queue
- Securing JBoss Web Console JMX Invoker in Digitool
- Security vulnerability issues – Basic troubleshooter
- Setup Email Preferences to Subscribe to Ex Libris Mailing Lists
- Should clear\_arc (util x/11) also be executed for ADM libraries?
- Shut-down and restart Digitool
- SP 3.3.1 Rep Change 1571 - Delivery rating
- SSL 3.0 Vulnerability ("POODLE")
- Strange Oracle backup error message
- Supported OS for Digitool
- "System is inaccessible. Please contact your system administrator" error message
- Thumbnail's colors
- Thumbnails' proportions distorted in RD full view
- Unable to query API using date type (before/after)
- Unable to retrieve objects with IP restrictions when using Aleph authentication
- Upload Applet does not work in last stage of Ingest
- Usage statistics for collections
- Using the Common => DC Fields in the Web Management Module to add DC fields
- Using the SFX button to point back to a Voyager holding record
- Using unique icons in the Object column in Brief/Table views
- What does "ETD" stand for?
- What procedure should be followed to alert Ex Libris of a system down?
- Where is www-set-mail-00 and where do I change the "from" address in emails
- Why does the harvest get locked

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