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## UStat

# UStat

- **Product Documentation**

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- **Release Notes**

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Stay informed about the features and capabilities included in each product release

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- **Knowledge Articles**

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Search our extensive knowledge base for answers to commonly raised questions

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- Add an IP Address to Access Ex Libris Products Through Hosted Server Firewall
  - Add new vendor for SUSHI harvesting in Ustat?
  - Can a closed Salesforce case be re-opened?
  - Customer ability to close Salesforce Cases
  - Ex Libris Offices' IP Addresses
  - How do I request a Support Portal Login for a new staff member?
  - How to delete UStat uploaded files in batch
  - Setup Email Preferences to Subscribe to Ex Libris Mailing Lists
  - UStat data - can it be edited?
  - UStat SUSHI returns a "service unavailable" - how to fix this?
  - What can I do when login to Ustat doesn't work?
  - What does "ETD" stand for?
  - What procedure should be followed to alert Ex Libris of a system down?
  - When is Ex Libris Hosted "Maintenance Window"
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