

05 KB Updates and Basic Troubleshooting

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Duration: 33 min.

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<p>Description</p>	<p>This session highlights SFX KnowledgeBase updates, basic troubleshooting skills, and how to log a support case. Also gain information on some behind-the-scenes processes and options.</p> <p>Topics covered:</p> <ul style="list-style-type: none"> • KnowledgeBase (KB) Updates • Basic Troubleshooting • SFX Exports & Collection Analysis Options • System Admin Information • Summary & Additional Resources 	<p>Attachments</p> <p>Handout</p>
<p>Target Audience</p>	<p>library staff working with SFX TotalCare</p>	

Prerequisites		
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