
campusM

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- **campusM Release Notes**

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Stay informed about the features and capabilities included in campusM

- 2026
 - 2025
 - 2024
 - 2023
 - 2022
 - 2021
 - 2020
 - 2019
 - 2018
 - 2017
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- **Product Documentation**

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Access the latest documentation for the campusM App Manager, Attendance, and Creative Studio

- Introduction to the App Manager
 - React Native – Building for Future Engagement
 - Managing the App Manager Environment
 - Managing the App and Its Services
 - Managing campusM Attendance
 - Managing Creative Studio
 - Managing Product Integrations
 - campusM Quick Polls
 - Managing Token-Based Authentication
 - Appendixes
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- **Training**

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Learn how to use campusM, and manage it, in these training sessions.

- campusM Essentials
 - campusM How to
 - Creative Studio How to
 - Product Integrations
 - Attendance
 - AEK (Application Extension Kit)
 - campusM Knowledge Acceleration Program
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- **Knowledge Articles**

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Answers as provided by our product analysts, to commonly raised questions.

- 3rd Party App Allowed List
 - App Center FAQ
 - App Store Listing Information Configurable in App Manager
 - App Store Reviews – Sharing Good Practices
 - Are there default Android/iOS icons available for campusM?
 - Best practice for reporting issues through Salesforce
 - campusM Release Cycle – Native App Deployments
 - Can a closed Salesforce case be re-opened?
 - Chrome browser identifies connection as "Not Secure"
 - Configure SSL on campusM Connect Layer
 - Connect Layer Troubleshooting
 - Connect Layer - Managing Hard Disk Space
 - Creating Curl Requests for Testing Services
 - Customer ability to close Salesforce Cases
 - Disabling TLS 1.0 and TLS 1.1 Encryption Protocols
 - Ex Libris Offices' IP Addresses
 - Frequently Asked Questions - transferring Apple and Google account hosted by Ex Libris to your own account
 - How are Apple Push Service certificates renewed?
 - How can I seamlessly link out from campusM or Library Mobile to an authenticated web app?
 - How do I prepare for the iOS 11 release?
 - How do I request a Support Portal Login for a new staff member?
 - How do I restore Background Color changes to tiles when a mouse hover occurs with Homescreen v2.0 enabled?
 - How do I restore my tiles background color with Homescreen v2.0 enabled?
 - How to transfer campusM to an App Store account?
 - How should we prepare for the switching to React Native?
 - How to Add Custom Fonts to Creative Studio Pages
 - How to Add New App Manager Accounts
 - How to customize portal's side bar menu and breadcrumbs
 - How to enable compression on the Tomcat server
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- How to export and import a Creative Studio entity?
- How to force users to logout?
- How to generate a list of registered users
- How to populate a notification group using a CSV file
- How to preview the Personalization Available version of the Homescreen in your Web App
- How to Request an Upgrade for Native Apps
- How to Reset Apple Device List in Apple Developer Account
- How to Send BCC Notifications
- How to set up the App Store and Google Play accounts access?
- Is campusM Apple App Transport Security (ATS) compliant?
- Knowledge Acceleration Program - Q&A
- Legacy Sunset
- Migration to Oracle Analytics Server and Data Visualization
- Obtaining Application Statistics from Apple's App Store and Google's Play Store
- Play Store Data Safety Form Submission
- Potential Differences Between Preview and Production Environments
- Pre-configuring iBeacon Parameters
- Preparing for iOS Updates
- QuoVadis root SSL certificates causing issues for Android 4.x users
- Requesting a new Product Integration (PI) not available for campusM
- RoleSync - Troubleshooting
- Service Provider (SP) Metadata Exchange for the campusM Preview Environment
- Setup Email Preferences to Subscribe to Ex Libris Mailing Lists
- Sharing Distribution Certificates
- SSO Link-outs Requiring Reauthentication Each Session on the campusM iOS App
- Timetable Data Refresh Mechanisms
- Tips for Advanced Document Searching in the Customer Knowledge Center
- Tomcat logs configuration
- Updating App Privacy Details for the App Store
- Viewing System Status for SaaS Environments
- How does Ex Libris handle slow running tiles?
- What permissions does the campusM Android app require?
- What procedure should be followed to alert Ex Libris of a system down?
- Where can I find campusM Preview App Manager for configuring the upcoming monthly release?
- Which certificate should be used when configuring SAML SSO in campusM?
- Working with custom domain names on hosted ExLibris environments

- **Product Materials**

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Learn more about our product offerings, and how they can serve your needs

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Implementation

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Understand methodology and requirements to facilitate successful implementations

- General
 - Implementation Guides and Configuration Forms
 - Useful Resources
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- **Library Mobile**

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Access the latest documentation for Library Mobile

- Product Documentation
 - Library Mobile Release Notes
 - Implementation Guides and Configuration Forms
 - Product Materials
 - Training
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