

## Knowledge Articles

**There are so many articles for us to display. Below are some suggested articles, but please feel free to search for more specific results using the above search box.**

- **Most popular**

(views)

- Oracle Listener fails to start, error messages TNS-12555, TNS-12560, TNS-00525
- Primo New UI - All the resources in one page
- opensaml::FatalProfileException when using PDS with Shibboleth
- ORA-04088: error during execution of trigger
- How to add a 'Forgot My Password' link to the login page in the new UI when using Alma for authentication
- How to add a searchable resource type to Primo
- How to rename a data file of an Oracle database or move it to a different location
- How to troubleshoot an incorrect Google Books cover thumbnail
- Working with custom domain names on hosted ExLibris environments
- OpenURL parameters used in Primo service page
- Direct Linking configurations for Alma and Primo
- Primo New UI Support
- How to change cover images for records in Primo
- What is the difference between the Publication Date and the Date Range pre-filters in the Primo Advanced Search?
- What you should know about the New Primo UI

- **Highest rated**

(rating)

- Exported normalization rules are being imported into the wrong machine
- How to remove Refresh request options
- How to pass patron's email address change in Aleph to Primo
- How to Export Primo Configuration in MT environments
- How to tell if a record from a pipe has been indexed or hotswapped on a multi-tenant Primo environment
- Why doesn't WorldCat Deep-Search adapter return facet counter?
- Is it possible to FRBR or Dedup local records with Primo Central records?
- Long combinations of Boolean operators and truncated terms (wildcards) return 0 results
- How do I identify from which Primo Central collection a record in Primo is coming from?
- Failing links from External Vendor sites
- What is happening to WestlawUK - Journals?

Counts missing from availability facet in Primo VE

- Accessible Icons in Primo
- How to disable the option to save authenticated user's Persistent search history
- Primo: Journal of Visualized Experiments Subscriptions - 2022

- **Recently updated**

(date updated)

- Melingo Hebrew Search Plugin: Case Updates
- How to track actions from Primo users on Main Menu Links?
- Relevancy ranking boost when the query contains author and title keywords
- How do Primo URLs work?
- Why do records in Primo loaded through a Discovery Import Profile display an "InkingParameters" link?
- I modified a local or display field in Alma, but I cannot see the changes in Primo. Why?
- How can I add cancellation text to the Interested Letter?
- How to hide Virtual browse functionality in Primo Classic and New UI
- DEDUP for Closed Groups of Records
- End user parametrization - list of various parameters
- Alma Requesting is randomly choosing unavailable items instead of available items
- UStat data - can it be edited?
- "Pick Up" labels in the My Account screen are confusing or unexpected
- How to recognize if a record is a deduplicated record in Primo VE
- How to fix FRBR/DEDUP grouping issues in PrimoVE?

- **Recently added**

(date created)

- Relevancy ranking boost when the query contains author and title keywords
- How do Primo URLs work?
- Why do records in Primo loaded through a Discovery Import Profile display an "InkingParameters" link?
- I modified a local or display field in Alma, but I cannot see the changes in Primo. Why?
- How can I add cancellation text to the Interested Letter?
- DEDUP for Closed Groups of Records
- End user parametrization - list of various parameters
- "Pick Up" labels in the My Account screen are confusing or unexpected
- How to fix FRBR/DEDUP grouping issues in PrimoVE?
- Integrating the WorldCat Search API V2 in Primo VE
- How to create Analytics report to show how many times CDI Quicklinks were used per provider
- Melingo Hebrew Search Plugin: Case Updates
- Discovery Import Profile record with deleted status failing in Primo with error
- Template for oai dc xml file for use with Primo VE Discovery Import Profiles
- How to change cover images for records in Primo