
What happens when toggling a user from External to Internal?

- **Article Type:** Q&A
 - **Product:** Alma
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Question

What does Alma do when it toggles a user? How is the password determined?

Answer

When **manually** toggling from External to Internal the password field opens up for update, but other elements do not change (e.g. expiry or purge date).

When changing a user account from External to Internal by using the job **"Update/Notify Users"**, the password will change by the system (10 random characters).

The job can send an alert to the patron.

Additional Information

See also: "Converting Users from External to Internal", in the [Online Help](#).
