

Staff clients available during upgrade?

- **Product:** Voyager
 - **Product Version:** All
 - **Relevant for Installation Type:** Dedicated-Direct; Direct; Local; Total Care
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Question

Can we have read-only access to staff modules, or will they be unavailable during upgrade?

Answer

Staff modules are not available during the upgrade. The clients rely on access to the database to perform their functions, and the database is unavailable while the upgrade is taking place.

[Offline Circulation](#) is available. Run the Circulation client in offline mode (it will be the only option when launched during upgrade), and it will capture Charge transactions in files on the workstation. The client will then prompt the operator to load the files into the database when the connection is re-established after upgrade.

Additional Information

[What is the CAP file that is produced by Circulation's Offline Charge?](#)

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