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## NOT DELETED Database Error when running PpatronPrg

- **Article Type:** General
  - **Product:** Voyager
  - **Relevant for Installation Type:** Dedicated-Direct; Direct; Local; Total Care
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### Problem symptoms

\* When trying to purge patrons with PpatronPrg, patron logged with NOT DELETED|Database Error

### Cause

Patron has duplicate patron statistical categories associated with patron record.

### Resolution

1. Open patron record in Circulation
2. Click Statistics button.
3. Highlight duplicate statistical category
4. Use the down arrow to de-select
5. Click OK

**Category:** Batch jobs

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