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## ACQ: Open Orders Report contains Received Complete / Invoiced items

- **Article Type:** Known Issue
  - **Product:** Voyager
  - **Product Version:** 8.2.1
  - **Relevant for Installation Type:** Dedicated-Direct; Direct; Local; Total Care
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### Symptoms

- \* Open Orders Report produced by Pacqjob -2 has unusually large number of entries
  - \* If line item is received after Invoice has been Approved, it has appropriate status of Received Complete / Invoiced, but appears in Open Orders Report erroneously
  - \* Line items received prior to being Invoiced do not show up on Open Orders Report
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### Defect Status

Issue 16384-22225 / VYG-4654 is resolved for Voyager 9.1.0 and higher.

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### Replication Steps

1. Create purchase order and add line item; Approve PO.
  2. Create Invoice and add line item; Approve Invoice.
  3. Receive item
  4. Note that line\_item\_status in line\_item\_copy\_history is 1 = Received Complete; line\_item\_status in line\_item\_copy\_status is 6 = Invoiced
  5. Run Pacqjob -2 (Open Orders Report)
  6. Note that the line item, though it has been Received Complete and Invoiced, appears on Open Orders report (see SQL example #1 in Other Information section).
  7. If item is received prior to invoicing, problem does not occur (see SQL example #2 in Other Information section).
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### Workaround

None

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### Additional Information

Example #1:

Item shows up on Open Orders report in error; item was received after invoice was approved.

```
SQL> select * from line_item_copy_history where copy_id in  
2 (select copy_id from line_item_copy_status where line_item_id = 3092);
```

COPY\_ID AUDIT\_ID LINE\_ITEM\_STATUS STATUS\_DATE INV\_LINE\_ITEM\_ID

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3402 6716 8 2013-06-04 17:27 16 0  
3402 6717 5 2013-06-04 17:27 38 1191  
3402 6718 6 2013-06-04 17:27 52 1191  
3402 6720 1 2013-06-04 17:35 23 0

SQL> select \* from line\_item\_copy\_status where line\_item\_id = 3092;

LINE\_ITEM\_ID LOCATION\_ID COPY\_ID MFHD\_ID LINE\_ITEM\_STATUS INVOICE\_ITEM\_STATUS STATUS\_DATE  
ITEM\_ID

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3092 8 3402 25373 1 6 2013-06-04 17:35 23 0

Example #2:

Item does not show up on Open Orders report (correct behavior); item was received prior to approval of invoice.

SQL> select \* from line\_item\_copy\_history where copy\_id in  
2 (select copy\_id from line\_item\_copy\_status where line\_item\_id = 3096);

COPY\_ID AUDIT\_ID LINE\_ITEM\_STATUS STATUS\_DATE INV\_LINE\_ITEM\_ID

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3406 6730 8 2013-06-05 09:14 27 0  
3406 6731 1 2013-06-05 09:14 34 0  
3406 6732 5 2013-06-05 09:14 38 1195  
3406 6733 6 2013-06-05 09:14 46 1195

SQL> select \* from line\_item\_copy\_status where line\_item\_id = 3096;

LINE\_ITEM\_ID LOCATION\_ID COPY\_ID MFHD\_ID LINE\_ITEM\_STATUS INVOICE\_ITEM\_STATUS STATUS\_DATE  
ITEM\_ID

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3096 8 3406 60811 1 6 2013-06-05 09:14 34 0

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- **Article last edited:** 10/15/2014