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## Names in Status Patron Group Messages are truncated

- **Article Type:** Known Issue
  - **Product:** Voyager
  - **Product Version:** 8.2
  - **Relevant for Installation Type:** Dedicated-Direct; Direct; Local; Total Care
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### Symptoms

\*First names over 20 characters and last names over 30 Characters are truncated when using the [\F](#) and [\L](#) tokens.

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### Defect Status

Issue VYG-6836 is currently in Development.

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### Replication Steps

1. Select SysAdmin > Circulation > Patron Groups > Edit > Display OPAC Messages for charged items for one Patron Group.
2. Update webvoyage.properties with Messages for Patron Group in step 1 using the [\F](#) and [\L](#) tokens
3. Create a patron with the patron group in step 1, a First Name > 20 characters, and a Last Name > 30 characters.
4. Charge and Item out to the patron.
5. View record in WebVoyage
6. The First name will be truncated to 20 characters and the last name to 30 characters.

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### Workaround

Shorten Last and First names or split a long Last Name between the First Name and Last Name fields.

**Category:** OPAC

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