
Circjob 43:error in log if local call slip is processed

- **Article Type:** General
 - **Product:** Voyager
 - **Product Version:** 7.2.5
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Description:

Bug Report Form for Issue 16384-16321

Module(s): Circjob

Server platform(s) affected: Solaris/all

PC OS (if applicable): n/a

Browser & version (if applicable): n/a

Release(s): reported in 7.2.5; replicated in 8.0

Expected results: Circjob 43 should reflect accurate error messaging in the log and correctly process patron data for all stub databases to which it can successfully connect.

Actual results: If a patron with stubs also has a processed local call slip request at the time circjob 43 is run, the job will write 'Error: Unable to collect data for this patron record. Possibly due to failure to communicate with remote database LOCAL. Circjob log error message:', and won't process any of the stub data.

Workflow implications: Some data won't be updated by circjob 43.

Replication steps:

Find a patron in db A that has a stub in db B.

As this patron, place a local call slip in db A.

Process the call slip.

Run circjob 43 and check the log.ubsynch for the patron_id of your patron – you'll see a message that says something like:

```
===== Patron ID 431 =====
```

```
Error: Unable to collect data for this patron record.
```

```
Possibly due to failure to communicate with remote database LOCAL.
```

```
Circjob log error message:
```

Other information: If the call slip has been placed but not yet processed, the problem does not occur.

Resolution:

Fixed in Voyager 8.1.2

- **Article last edited:** 10/8/2013