
Demerits and suspensions are not showing correctly

- **Article Type:** General
 - **Product:** Voyager
 - **Product Version:** 8.1.2
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Description:

Bug Report Form for Issue 16384-16161

Module(s): Web services

Server platform(s) affected: Solaris/all

PC OS (if applicable): n/a

Browser & version (if applicable): n/a

Release(s): reported in 7.2.5, replicated in 8.0

Expected results: Suspensions should be sent with their correct total.

Actual results: Suspensions are sent with an amount of 'Demerits: null'.

Workflow implications: Patrons see incorrect demerit displays.

Replication steps:

Verify that in SysAdmin>Circ>Miscellaneous Use Demerits and Display Demerits are both checked.

Verify that in SysAdmin>Circ>Policy Definitions>Matrix for the patron group/item type you're working with has Demerits set to a non-zero value

Verify that in SysAdmin>Circ>Patron Groups your patron group has Demerits Apply checked off, and Max Demerits and Suspension Days are set to non-zero values

Go to Circulation and charge an item of the item type above to your patron of the patron group above.

In the charge screen, right click on the row for the charge and select Modify Due Date

Select a day before today (such that the item will be immediately overdue)

Discharge the item – you'll see that you now have demerits on your patron record.

Run circjob 31

Go back to your patron record – you'll see that the system has listed a posting of Suspension, and subtracted the Max Demerits value from your total (potentially multiple times, if your initial Demerit level was high enough that you were suspended for multiple periods).

If you look at the xml the services send, you'll see something like this:

```
<response>
<reply-text>ok</reply-text>
<reply-code>0</reply-code>
?
<resource>
?
<fine>
<fineId>305</fineId>
<fineDate>2011-09-14</fineDate>
```

```
<itemTitle>500 hats of Bartholomew Cubbins / by Dr. Seuss.</itemTitle>
<fineType>Demerit</fineType>
<amount>Demerits: 50.00</amount>
<dbKey>MAST20001DB20020910104124</dbKey>
<dbName>Voyager Library Training Database</dbName>
<instName>Local Database</instName>
</fine>
?
<fine>
<fineld>305</fineld>
<fineDate>2011-09-14</fineDate>
<itemTitle/>
<fineType>Suspension</fineType>
<amount>Demerits: null</amount>
<dbKey>MAST20001DB20020910104124</dbKey>
<dbName>Voyager Library Training Database</dbName>
<instName>Local Database</instName>
</fine>
</resource>
</response>
```

Note that while the Demerit is sent correctly, the Suspension is sent with an amount of 'Demerits: null'.

Resolution:

Fixed in Voyager 8.1.2.

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- **Article last edited:** 3/5/2015