

## UB Request form is not available in remote database

- **Article Type:** Known Issue
  - **Product:** Voyager
  - **Product Version:** 9.1.0 - 9.2.1
  - **Relevant for Installation Type:** Dedicated-Direct; Direct; Local; Total Care
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### Symptoms

- UB Request form is not available in WebVoyage
- Local Database is not selected for UB Request form in patron's home db

### Defect Status

Issue VYG-6804 is resolved in Voyager 9.2.1 and higher.

### Replication Steps

1. Library A > SysAdmin > OPAC Configuration > Request Forms > UB Request, make sure the Local database is not selected.
2. Search Library B for an item
3. Select Make a Request and input barcode and last name of patron from Library A
4. The UB request form is not available to select

### Workaround

Select the local database in Library A > SysAdmin > OPAC Configuration > Request Forms > UB Request.

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