
Relink Prepackaged Reports after Upgrade

- **Article Type:** Q&A
 - **Product:** Voyager
 - **Product Version:** All
 - **Relevant for Installation Type:** Dedicated-Direct; Direct; Local; Total Care
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Question

How to relink Prepackaged reports (Reports.mdb) after a Voyager *upgrade*? (If you *migrated* to new server hardware please see "Additional Information" at the bottom of this Article).

Answer

The following steps assume you previously installed and configured ODBC as per these instructions: [Installation and Configuration of ODBC for Voyager](#)

It is important that the Reports.MDB file you are using is for the *correct version of Voyager you are running*. The following workflow helps you to achieve that. Always make sure your Reports.MDB file resides on your local C: drive and not a network drive (nor your desktop).

Relinking tables can take a long time, depending on your network.

1. Open your *new* Reports.mdb file that is for your new version of Voyager.
2. For Access 2007, 2010 and later: Under External Data > ODBC Databases, select "Link to the data source by creating a linked table" and click OK.
3. Select Data Source box opens; click Machine Data Source tab
4. Click VGER.
5. Click OK.
6. Enter read-only username and password for your database instance and click OK.
7. Link Tables box opens; click Deselect All. This step may take some time to complete.
8. Click OK
9. Under Forms, double-click Build database links to Voyager.
10. Fill in the form:

ODBC Name: VGER
Connect string: VGER
DB User ID: {read-only user for your database instance}
Password: {read-only password for your database instance}
Tablespace: {name of your database instance}

Note

Tablespace will likely need to be ALL CAPS

11. Ensure Relink checkbox is checked
12. Click Connect.

Build database links to Voyager

ODBC Name: VGER

Connect String: VGER

DB User ID: ro_XXXDB

Password: *****

Tablespace: XXXDB Relink

Connect Cancel Close

Database tables will link; this may take anywhere from several minutes to several hours. For every successfully linked table, this message will display:

```
{table name} linked successfully!
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13. To identify any tables that were not linked, run the "System Access Tables NOT Linked" query.
14. If you encounter errors building database links see: [When installing ODBC Drivers the "Build database links to Voyager" step fails with "Process stopped too many errors! \(6\)"](#)

Additional Information

Do you have custom queries? See: [Import queries from one Voyager prepackaged Access Reports.MDB file to a different prepackaged Access Reports.MDB file](#)

These steps assume that ODBC drivers were installed prior to the upgrade.

If you *migrated* to a new server and the server's IP address changed, you will need to edit the *tnsnames.ora* file on your workstation.

32-bit Microsoft Access is strongly preferred, but it is possible to use 64-bit Access if non-Latin characters and diacritical markings are not required.

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