

ISSN not matching when hyphen missing in EDI data

- **Product:** Voyager
 - **Product Version:** All
 - **Relevant for Installation Type:** Dedicated-Direct; Direct; Local; Total Care
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Question

A vendor is sending the ISSN without a hyphen, and Voyager will not match unless we insert one in the EDI data. Is there a setting we can change so that it will match without a hyphen?

Answer

The way ISSNs are normalized in Voyager means that they must be formatted with a hyphen or space to find a match. An ISSN can be matched if it's formatted

1234-5678

1234 5678

but not

12345678

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