
Enable request on multiple items of same bibliographic record

- **Product:** Alma
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Question

How can patrons request multiple copies of the same bib record? For example, a user wishes to request two copies of the same record (same MMS ID which has more than one item).

Answer

It is possible to place more than one request, for the same bib record, if the items have different Item Policy.

Set "enable_request_during_loan_for_different_policy" to "true". Done at: Configuration Menu > Fulfillment > General > Other Settings.

Additional Information

Click here to read about "[Creating a Request](#)".

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