
Hold request vs. hold slip / e-mail vs. print

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 20
-

Problem Symptoms:

Hold slips should be printed by the cir-12 ("Call Slips for Requests") service. Instead, one of two incorrect things is happening

1. they are being sent (to the patron) via e-mail; or
2. they are printing when the book on hold is returned.

Cause:

The ./xxx01/form_lng had no hold-request-slip.trn file.

Resolution:

* set the .circprint.iniRETURNHOLD01, column 6.2, to NO-PRINT

* in ./xxx01/form_lng, add a hold-request-slip.trn file with the following line:

```
form-print-method NONE S
```

Additional Information

On the workstation the .\circ\tab\print.ini looks like this:

```
ReturnHold01          00 N M rethold.prn  NO-PRINT
ReturnHold02          00 N M rethold.prn
ReturnHold03          00 N M rethold.prn
ReturnHold04          00 N M rethold.prn
```

Explanation for option 'NONE'

NONE – prevents <email-address>, <saveas> or <display> tags creation in the XML file header. global.trn has the EMAIL option by default. However, there may be some printouts that should not be sent via e-mail. Use the NONE option in these printouts' .trn files. The local .trn file's NONE definition will override the global.trn file's EMAIL definition, causing the form to be printed.

Category: Circulation (500)

Subject: Printing

- **Article last edited:** 7/27/2015