
Oracle Critical Patch Update process

- **Article Type:** Q&A
 - **Product:** Aleph
 - **Product Version:** 22, 23
 - **Relevant for Installation Type:** Local
-

Question

What is the process for obtaining/applying the quarterly Oracle Critical Patch Updates?

Answer

Oracle patches are released and certified by Ex Libris twice a year, as a PSU (Patch Set Update), usually in April and October of each year.

Contact your Ex Libris Support Team to obtain the One-Time-Password and instructions to download the relevant patch.

Additional Information

We strongly recommend that you obtain the CPU from Ex Libris via the PSU. Ex Libris customers who have an Oracle embedded license -- the majority -- are not supposed to apply the CPU directly, but to use our DB software-packing PSU, which includes bug fixes found during the CPU testing.

If you have an Oracle onsite license and choose to apply the CPU, we handle problems which occur on a support basis. This policy is described more completely in the " [Ex-Libris Security Patches and Vulnerability Assessments Policy.pdf](#) " document at <https://knowledge.exlibrisgroup.com/...urity/Policies> .

Oracle 11g

The patch installation instructions for 11g can be found at [Oracle Critical Patch Update for Ex Libris Products on 11 2.doc](#)

Oracle 12c

The instructions for 12c can be found at [Oracle Critical Patch Update for Ex Libris Products on 12.1](#)

Oracle 19c

Contact Ex Libris Support for instructions

Category: System management

- **Article last edited:** 29-Dec-2020