
Fund discrepancies - totals displayed in Acquisitions not accurate

- **Product:** Voyager
 - **Product Version:** All
 - **Relevant for Installation Type:** Dedicated-Direct; Direct; Local; Total Care
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Problem Symptoms

Commitments, pending commitments, expenditures, and/or pending expenditures do not display correct total in Acquisitions

Cause

Totals sometimes are not updated as order and invoice data changes. No root cause has been identified; the order and invoice data in the tables remain accurate, but the fund totals that are *displayed in the client* are not.

Resolution

Full Fund diagnostic and cleanup scripts are available to retotal and correct discrepancies in a fund's commitment and expenditure totals.

Voyager Support can run the scripts for you. Staff who have participated in past Cert 300 training may also run the scripts (contact Support to have the scripts placed on your server).

Additional Information

The full-fund diagnostic and clean-up scripts should be run during a time when there is little or no Acquisitions activity taking place, no acqjobs running on the server, and server backup is not taking place (Oracle needs to be up and running). This ensures fund totals are not being altered by regular activity at the same time the scripts are attempting to check, correct and update them.

See also:

- [What do the FullFund scripts do?](#)
 - [Overview of Voyager Acquisitions Fund Diagnostic and Repair Workflow](#)
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