

## Increase firewall timeout value on hosted Voyager server

- **Product:** Voyager
  - **Product Version:** All
  - **Relevant for Installation Type:** Dedicated-Direct; Direct; Total Care
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### Question

Can the firewall timeout value be increased for a hosted Voyager environment?

### Answer

Yes; submit a case with support with the proposed increase. The request will be forwarded to the Cloud Production team.

### Additional Information

If your Voyager server is hosted by Ex Libris, the default timeout setting for the hosted environment firewall is 4 hours.

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