

Link text is white when using Firefox

- **Article Type:** Known Issue
 - **Product:** Alma
 - **Relevant for Installation Type:** Dedicated-Direct; Direct; Local; Total Care
-

Symptoms

- * Several hypertext links display as white text
 - * The Firefox browser is being used
 - * The Firefox browser version is 37+
-

Defect Status

- * These white links are related to a combination of specific graphic cards and screen resolution
 - * This is a browser issue due to a Firefox upgrade
 - * Development is working on this issue
-

Replication Steps

1. Open Alma in Firefox browser version 37+
 2. Alma>Administration>User Management>Find and Manage Users
 3. For any user select Actions>Edit
 4. On the User Details screen, in the upper left hand corner, "Manage fulfillment activities" link is in white text
-

Workaround

- * On the Firefox menu bar go to Menu>Options
 - * Go to Advanced>General
 - * Uncheck "Use hardware acceleration when available"
 - * Restart browser
-

Additional Information

To check browser version in Firefox

- * Open menu (three bar icon in upper right hand corner)
- * Open help menu (? icon)
- * Select About Firefox

Subject: Configuration
