
Log message "Current permanent address is protected" after Patron Update

- **Article Type:** General
 - **Product:** Voyager
 - **Product Version:** All
 - **Relevant for Installation Type:** Dedicated-Direct; Direct; Local; Total Care
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Problem Symptoms:

* audit.dat shows messages

The current permanent address is protected for Patron ID

This address has NOT been updated in the database!

Record written to exception file.

* In Circulation, note patron permanent address not updated

Cause:

"Protect" is checked in patron record permanent address

Resolution:

1. Circulation > Edit patron > Addresses > Permanent, uncheck "Protect"
2. Re-run Patron Update.

Additional Information

If the patron permanent address should not be updated this message can be ignored.

See also Circulation Users' Guide, Chapter 4: Patron Records, Table 4-16.

See also Technical Users' Guide, Chapter 19: Patron Record Standard Interface File, Table 19-2

Category: Batch jobs

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