

## Attempting most functions in GDC produce Error "Failed to..."

- **Product:** Voyager
  - **Product Version:** 8.1.1
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### Problem Symptoms

- jobd process is running on the server.
- In GDC client, error messages come up when almost any action taken in Global Data Change
  - Failed to load existing record sets
  - Failed to load rule sets
  - Operator not authorized to view rule sets
  - Failed to save rule set

### Cause

Oracle listener needs to be adjusted.

### Resolution

Please contact Voyager Support for assistance.

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