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## Timeout in Alma - Circulation Desk

- **Product:** Alma
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### Question

How is time-out defined in "Manage Patron Services"? How much time can a circulation desk operator work with the loan or return menus before the window refreshes?

### Answer

The default value is 2 minutes, The number of minutes after which the Patron Services page closes can be configured up to 30 minutes, with the parameter **patron\_services\_timeout\_minutes**. Found in: **Configuration Menu > Fulfillment > General > Other Settings**.

**New in May 2025:** By default, if Alma has not been used for 60 minutes, the session automatically times out (see [Logging Into and Out of the User Interface](#)). This session timeout duration can be configured in the Session Timeout page (**Configuration > General > General Configuration > Session Timeout**).

### Additional Information

Click to read about [Fulfillment Other Settings](#).

Find more about "[Alma Session Configuration](#)".

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