

Running Keyword Regen via UTIL menu produces "The utilities required..."

- **Article Type:** General
 - **Product:** Voyager
 - **Product Version:** 8.1.1
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Problem Symptoms:

In UTIL menu, I. Index Maintenance > K. Regenerate keyword files for xxxsdb, produces message:

The utilities required to generate new keyword files for Voyager 2008.2.0 are not present on your system, or are not in their expected location.
Please open an SI with Voyager support to correct this problem.

Keyword regen does not run.

Cause:

This error may occur if a user other than the voyager user is used to run the UTIL menu.

Resolution:

Log on as the voyager user to run the UTIL menu.

Category: Server issues

- **Article last edited:** 10/8/2013