
FTP login and instructions for Vivisimo license patch (January 2009)

- **Article Type:** General
 - **Product:** MetaLib
 - **Product Version:** 4
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Description:

Instructions on how to download and install a patch to correct a problem with an invalid Vivisimo license key from ftp.exlibris.co.il.

Resolution:

As noted in messages from Ex Libris Support sent on January 13, an invalid license key for the embedded Vivisimo clustering engine impacted the clustering/faceting functionality in all MetaLib version 4.0 and higher installations. We have resolved this issue with Vivisimo and agreed upon a process to ensure this problem does not reoccur in the future.

We have placed a package on the Ex Libris FTP server to address this problem. The package contains a README file and a script to replace the existing Vivisimo license key with a new license key:

update_vivisimo_license.README
update_vivisimo_license.csh

Ex Libris FTP Server ftp.exlibris.co.il

The login to ftp.exlibris.co.il is:

Username: mik
Password: M0zart4

To download the patch files:

- 1) Login to ftp.exlibris.co.il
- 2) Make sure the FTP server is in binary mode and that the interactive mode is OFF

```
ftp> bin
```

```
ftp> prompt
```

```
ftp> cd patch
```

```
ftp> get update_vivisimo_license.csh
```

```
ftp> get update_vivisimo_license.README
```

```
ftp> quit
```

The script 'update_vivisimo_license.csh' replaces the license key of the Vivisimo engine in the '\$metalib_dev/metalib_conf/metalib_start' file.

To apply this change:

1) Download the script to your \$TMPDIR directory

2) Execute the script by the command:

```
>> source update_vivisimo_license.csh
```

3) If you previously disabled clustering in MetaLib by changing the parameter CLUSTER_FACET in '\$metalib_dev/metalib_conf/www_server.conf' to N, you must now re-enable clustering in MetaLib by changing the parameter back to Y

4) Restart MetaLib servers

```
>> $metalib_conf/metalib_startup
```

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- **Article last edited:** 10/8/2013