
Error "Invalid Directory" when running submission application

- **Article Type:** General
 - **Product:** Rosetta
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Problem Symptoms:

When ingesting a sip using web services (ws) you get the following error:

```
<ser:is_error>true</ser:is_error>  
<ser:message_code>60052</ser:message_code>  
<ser:message_desc>Invalid Directory (structure or missing files).</ser:message_desc>
```

Cause:

no permissions for dps user on the folder

Resolution:

The flow to debug this issue:

1. Try tried to run a manual deposit using the material flow - from the application
2. See if you get an error: Invalid Directory
3. Find the relevant submission format in the material flow configuration
4. Check the directory in the submission format
5. In the server, check that you can access the directory, check the owner of all subfolders (using ls -lrt)
6. Change owner to dps as needed
7. rerun the WS

Category: SIP Loading - Rosetta

Subject: Rosetta

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