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## Barcode not printing on hold and in-transit slips

- **Article Type:** General
  - **Product:** Aleph
  - **Product Version:** 20
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### Problem Symptoms:

Since we switched to v20 in August, some circulation PCs have run into a problem of barcodes and barcode numbers not printing on hold request slips and in-transit slips. When we compare the CarolinaBar fonts with a machine that is printing the barcodes correctly, we don't see any differences. So what would cause this to be happening only on some PCs?

( When IE9 installed, supplied barcode fonts were not displayed in print preview and not printed if NewPrintType=N.)

### Cause:

### Resolution:

rep\_change 3681 (Aleph 20):

New barcode fonts should be used. Aleph SP contain IE9 barcode fonts installation program - FontsIE9.EXE. This program install new Carolina barcode fonts for IE9.

### Implementation Notes:

When using IE9:

1. To install the new fonts - use Version Check option in the GUI to download the file .\alephcom\bin\FontsIE9.EXE and run it from its location as windows 7 administrator.

Note: Installing it with a user that belongs to the administrator group might suffice. This has be done with \*the\* administrator user.

2. Replace "old" font names by new Carolina fonts names. For example, in file func-s-split.xml:

replace

```
<td STYLE="font-family=CarolinaBar-B39-2.5-22x158x720;"> // old font name by <td STYLE="font-family=CarolinaBar-B39-25G0;"> // new font name
```

3. Run util/i/6.

4. Reconnect to Library.

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## Additional Information

If few PCs have switched to IE9 and few still use older version of IE ?€" see KCS item number 16384-55874

**Category:** Printing (500)

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