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## save-yyyy-mm-dd subdirectories in ./xxx50/print directory

- **Article Type:** General
  - **Product:** Aleph
  - **Product Version:** 20
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### Problem Symptoms:

Though notices to patrons are produced and can be seen in the ./xxx50/print directory, they are not printed and there is no save-yyyy-mm-dd directory to which they are moved.

### Cause:

Notices can be printed either manually or by the print daemon. The save-yyyy-mm-dd directory is created by the print daemon.

1. If the print daemon is not running on a particular day (or if the print file's Print ID doesn't match the print daemon's), the file will not be printed and no save-yyyy-mm-dd will be created for that day.
2. If the print\_daemon \*is\* running but notices are not printed, check the print daemon log to see if it indicates a problem.

### Resolution:

1. \*\*\*Make sure that the print daemon is running at times when notices are to be printed\*\*\* -- or very shortly thereafter.
2. Click on "[D] Print Daemon" in the left-hand tree and then select "View Log" on the far right.

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## Additional Information

Example: The following are seen in the .../xxx50/print directory:

```
drwxr-xr-x 2 aleph exlibris 4096 Jan 14 07:52 save-2014-01-14/
-rw-r--r-- 1 aleph exlibris 48396 Jan 14 09:00 first_overdue_notice.20140114.printer01
-rw-r--r-- 1 aleph exlibris 172288 Jan 14 09:10 second_overdue_notice.20140114.printer01
-rw-r--r-- 1 aleph exlibris 0 Jan 14 09:15 third_overdue_notice.20140114.printer01
-rw-r--r-- 1 aleph exlibris 18480 Jan 14 09:20 fourth_overdue_notice.20140114.printer01
-rw-r--r-- 1 aleph exlibris 0 Jan 15 09:00 first_overdue_notice.20140115.printer01
-rw-r--r-- 1 aleph exlibris 18730 Jan 15 09:10 second_overdue_notice.20140115.printer01
-rw-r--r-- 1 aleph exlibris 11211 Jan 15 09:15 third_overdue_notice.20140115.printer01
-rw-r--r-- 1 aleph exlibris 0 Jan 15 09:20 fourth_overdue_notice.20140115.printer01
-rw-r--r-- 1 aleph exlibris 11185 Jan 16 09:00 first_overdue_notice.20140116.printer01
-rw-r--r-- 1 aleph exlibris 0 Jan 16 09:10 second_overdue_notice.20140116.printer01
-rw-r--r-- 1 aleph exlibris 0 Jan 16 09:15 third_overdue_notice.20140116.printer01
-rw-r--r-- 1 aleph exlibris 0 Jan 16 09:20 fourth_overdue_notice.20140116.printer01
```

It seems that the print daemon was running at 07:52 on 2014-01-14 and was stopped sometime between then and 09:00, and that the files produced since then have not been printed (by the print daemon) and have not been moved to a save directory.

See also Article 000001729 ("Determine if notices produced by a batch job and processed by the Print Daemon were emailed successfully.")

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