
oclc_server: "License limit exceeded"

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 21
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Problem Symptoms:

1. The oclc_server fails to import records.
2. The message "Error: License limit exceeded" appears in the oclc_server_nnnn.log whenever a record is sent via OCLC Connexion -- despite the fact that only one user at a time is doing this. The \$alephe_tab/license file has "MAX-OCLC-USERS 001".

See Additional Information below for actual log entries.

Cause:

Uncertain

Resolution:

Have Ex Libris create a new license with "MAX-OCLC-USERS 002".

Additional Information

See Article 000009299 for a discussion of "License limit exceeded", in general.

Entries from oclc_server_nnnn.log:

```
Load: /exlibris/aleph/u21_1/alephe/tab/tab_system_status
2013-11-19 13:55:36 79 [log] Initialized from Address 98.140.61.50:56288
2013-11-19 13:55:36 79 [log] Read 1681 Bytes, Total 1681 Bytes
Licensed OCLC servers: 000000001
Active OCLC servers : 000000001
Error: License limit exceeded
2013-11-19 13:55:37 25 [log] Wrote 30 Bytes, Total 1711 Bytes
2013-11-19 13:55:55 16 [log] Initialized from Address 98.140.61.50:57312
2013-11-19 13:55:55 17 [log] Read 1742 Bytes, Total 1742 Bytes
Licensed OCLC servers: 000000001
Active OCLC servers : 000000001
Error: License limit exceeded
2013-11-19 13:55:55 50 [log] Wrote 30 Bytes, Total 1772 Bytes
```

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