

MEDIA: Incorrect availability for some bookings

- **Article Type:** General
 - **Product:** Voyager
 - **Product Version:** 8.2.2
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Problem Symptoms

- Some media bookings are charged but return availableNow : 1 for OPAC format z39.50 requests
- Scheduled status not applied to some media bookings.

Defect Status

VYG-4879 is resolved for Voyager 9.0.0 and higher.

Replication steps:

(Tools > Options > Bookings > New Bookings = Pickup & Automatically charge new pickup bookings : set for workflow below, but also replicates with other settings)

1. Open Schedule > Day View
2. Click New
3. Search for & select Requester.
4. Fill in Time Finished.
5. Media Tab > Search > Call number search
6. Select from list
7. Highlight holdings & click Add
8. Select Desired Media Type box appears; highlight media type
9. Click OK
10. Click Save and Close on Booking form.
11. Receive message: Booking charged successfully!
12. Review item status: status is Charged/Not Charged.
13. Connect with Yaz or other z39.50 client.
14. Search for & retrieve record in OPAC-1 format.
15. Note that availableNow=1, even though the "Charged" status supercedes "Not Charged" in Voyager's item status hierarchy.

Workaround

Select a specific item in step 7 rather than the holding; or input a barcode or item_id to select the item.

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