
WebVoyage shows incorrect due time

- **Article Type:** General
- **Product:** Voyager
- **Product Version:** 8.1.1

Problem Symptoms:

- * MyAccount in Primo and WebVoyage shows wrong due time for some transactions
- * Due time shows 6 hours later than due time in database

Cause:

This behavior is caused by Known Issue 16384-18769.

Resolution:

If you are currently running Voyager 8.1.1 or 8.1.2, please open a Support Incident via eService to receive the hotfix for this issue.

Issue 16384-18769 is fixed for Voyager 8.2.0 and higher.

Additional Information

Replication steps:

1. Charge an item to a patron in Circulation.
2. View patron account in WebVoyage.
3. Note the time displayed for the due date/time is expressed as Greenwich Mean Time (GMT) rather than local time.

Note: This also applies to Media bookings, holds and other patron activities that are time-stamped and displayed in WebVoyage; vxws passes the time to vwebv or Primo as GMT.

Category: Opac

-
- **Article last edited:** 10/8/2013