WebV: Bibs with large/many 505 fields give "WebVoyage System Error"

- **Article Type:** General
- **Product:** Voyager
- **Product Version:** 7.2.3

Problem Symptoms:
* Records with large or many 505 notes fields will return ?WebVoyage System Error? when attempt to display in WebVoyage

Cause:
This behavior is caused by Issue 16384-15809.

Resolution:
Issue 16384-15809 is fixed in Voyager 8.2.0 and higher.

Additional Information

Replication steps:
1. Import attached records into Voyager (one with 4 large (largest is 5KB) 505 notes fields, one with those 4 fields broken into 25 smaller 505 fields).
2. Search for records in WebVoyage.
3. Click on one of records in Titles list
4. Attempting to display either record results in ?WebVoyage System Error?.
5. stdout.err or catalina.out logs:
SEVERE: Servlet.service() for servlet HoldingsInfoServlet threw exception
java.lang.StackOverflowError

Workaround:
1. Save copy of record.
2. Remove Notes fields from record, or edit Notes down to smaller size until upgrade to version with fix.
3. After upgrading to version with fix, replace edited record with saved copy of original record.

Category: Opac

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