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## WebVoyage Pick up locations not using OPAC Display Name

- **Article Type:** General
  - **Product:** Voyager
  - **Product Version:** 8.1.1
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### Problem Symptoms:

\* WebVoyage request forms are showing location Name (LOCATION.LOCATION\_NAME) rather than OPAC Display Name (LOCATION.LOCATION\_DISPLAY\_NAME)

### Cause:

This behavior is the result of Issue VYG-4609 / 16384-20161.

### Resolution:

Issue VYG-4609 is resolved for Voyager 9.1.0 and higher.

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## Additional Information

### Replication steps:

1. In System Administration > System > Locations, give one or more Pick up locations (as defined in Circulation Policy Definitions) different Name (LOCATION.LOCATION\_NAME) and OPAC Display Name fields (LOCATION.LOCATION\_DISPLAY\_NAME).
2. Log in to an account in WebVoyage that has permission to make requests.
3. Search for a requestable item.
4. Click ?Make a Request? and choose Hold (or an eligible request type).
5. Note that in the Pick up Location drop-down box, the Name (LOCATION.LOCATION\_NAME) is displayed for each Pick up location rather than the OPAC Display Name (LOCATION.LOCATION\_DISPLAY\_NAME)

Workaround: Make Name and OPAC Display Name the same.

**Category:** Opac - Voyager

**Subject:** Voyager

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